



# Medicaid Managed Care FAQ

## **What is Managed care?**

- Managed Care is a type of health insurance. Managed Care insurance companies manage your medical benefits and coordinate care to provide effective health care services.
- In order to have Medicaid Managed Care, you have to maintain your Medicaid benefits by completing your redetermination for Medicaid every year.

## **Is Medicaid Managed Care known by any other names?**

- Yes! You may have heard it referred to by the following names: Health Choice Illinois, a Managed Care program, or as a Coordinated Care plan.

## **Is renewing my medical card the same as choosing a Managed Care company?**

- No. You have to have an active medical card (Medicaid) to choose a Managed Care plan and choosing a plan does not qualify as renewing your benefits.

## **Someone I know received a letter from HFS about signing up, but I still haven't received mine. Did I lose my coverage?**

- Everyone has been assigned different deadlines, but you will have 90 days once your plan begins to switch to another plan, if you choose.

## **Who needs to choose a Managed Care Plan?**

- Those with the following type of Medicaid: Family Health Plan, Affordable Care Act Adults, All Kids, All Kids Premium Level 1, Integrated Care Program, and those with Medicare and Medicaid getting long term care services and support, like home health.
- Those with All Kids Premium Level 2, Medicaid Spend Down or Third Party Liability (other private health insurance) do NOT have to choose a plan.

## **Will I lose my existing health care network and providers?**

- Not necessarily. Check with your healthcare provider to see which plans they are accepting. If you do not choose a plan within a certain timeframe, you will be auto-enrolled into a plan that may or may not include your provider. You will still have 90 days to switch plans after your plan start date.

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Managed Care plans come with networks. Choose a plan that includes your health care provider.

- Carle: Aetna, Meridian, and Molina.
- Christie: Molina.
- Promise Healthcare (Frances Nelson and SmileHealthy): Aetna, Meridian, and Molina.
- OSF Heart of Mary (formerly Presence): Blue Cross Community, Aetna, and Molina.
- Rosecrance: Blue Cross Community, Aetna, Meridian, and Molina
- Pavilion: Blue Cross Community, Aetna, Meridian, and Molina.

**How to enroll:**

- Call Client Enrollment Services: 877-912-8880
- Online: <https://enrollhfs.illinois.gov/>
- In-person: Contact Champaign County Health Care Consumers for assistance at 217-352-6533.

**If you have questions about the individual plans:**

Blue Cross Community Health Plan	Aetna Better Health	Meridian Health Plan	Molina Healthcare
877-860-2837	866-329-4701	866-606-3700	855-687-7861

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**Champaign County Health Care Consumers**

(217) 352-6533 44 E. Main Street, Suite 208, Champaign, IL 61820

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