WEBVTT

00:59:47.981 --> 00:59:57.981
Alright, I am going to move, to start. I'm going to move to start the
Champaign County Mental Health Board meeting.

00:00:15.619 --> 00:00:20.619
Wednesday, June 20, June 12th 2024. Can I get a roll call, please?

00:00:21.615 --> 00:00:23.615
Lisa Liggins Chambers.

00:00:23.869 --> 00:00:25.869
Or is it?

00:00:26.238 --> 00:00:33.238
Chris Miner. Molly McLay. Joe.

00:00:28.306 --> 00:00:32.306
President. Present.

00:00:34.558 --> 00:00:36.558
Elaine Palencia.

00:00:36.360 --> 00:00:41.360
Present. Yes.

00:00:37.926 --> 00:00:39.926
Jen Straub.

00:00:43.867 --> 00:00:50.867
Oh, I see you now. Jane Sprandel. Jon Paul Youakim.

00:00:50.368 --> 00:00:58.368
Here. Alright, with that, The next item is approval of the revised
agenda.

00:01:00.936 --> 00:01:02.936
There it is up on the screen.

00:01:06.372 --> 00:01:14.372
My apologies to - revised agenda that's on the screen has incorrect page
numbers, but we're going to be able to get through this meeting.

00:01:16.311 --> 00:01:23.311
Is there a motion to approve the revised agenda? So moved, all right, is
there a second?

00:01:22.730 --> 00:01:31.730
Second. With that, all those in favor say aye. Aye, all those opposing
motion.

00:01:29.053 --> 00:01:40.053

Those in favor have it, motion passes. The next item is just the MHB timeline on Pages 3 through 8.

00:01:40.560 --> 00:01:43.560
I don't know if Lynn if you had any comments about that.

00:01:44.315 --> 00:01:55.315
No big changes. We're hopeful about. Possibly. Just skipping the August board meeting, but that is up to the board chairs.

00:01:54.455 --> 00:02:12.455
Board chair this meeting or the board chairs next meeting? The board chairs of the next meeting. Yeah, so like August is usually a tentative meeting, but we could need it because the business to attend to in July will be mostly budget stuff.

00:02:11.890 --> 00:02:25.890
All right, with that, we'll move to, citizen input, public participation, all those are welcome to attend the board meeting to observe and offer thoughts during this time.

00:02:24.199 --> 00:02:31.199
I will limit public participation to 5 min per person or 20 min total. If there's any individuals out in the public that would like to make a comment,

00:02:28.319 --> 00:02:33.319
Now is the time.

00:02:35.820 --> 00:02:45.820
And then just press the mic and state your name. Yeah. There we go. Hi everyone.

00:02:44.953 --> 00:03:02.953
1st of all, I'd like to thank the board for their continued support. We truly value our partnership with Lynn in our ability to have open and honest dialogue about ideas and programs.

00:02:45.816 --> 00:02:52.816
I'm Carlene Cardosi. I am the Chief Clinical Officer for Rosecrance and the regional president for the state of Illinois.

00:02:59.823 --> 00:03:09.823
We also appreciate the continued support for many of the legacy programs that originated from community elements and prairie center.

00:03:08.643 --> 00:03:15.643
These programs have been staples in the community for decades, and the community is better due to the funding of these programs.

00:03:14.768 --> 00:03:30.768
So as you know, we do run a residential substance use treatment program. We are happy to announce that we have the ability to add 2 more substance use residential beds to our existing program.

00:03:15.323 --> 00:03:20.323
The 1st announcement that I'd like to make is our ability to do an
expansion of our substance use bed.

00:03:30.826 --> 00:03:38.826
We know that the need for these services is great, and I also know that 2
beds is not necessarily going to enormously change the demographic of
that.

00:03:33.507 --> 00:03:45.507
But at the same time, I do think it's part of a solution and as a
community if we all own a piece we know that it will continuously get
better.

00:03:45.695 --> 00:03:53.695
There are a few follow-up items that I wanted to address. Last month,
Melissa Pappas executive director shared the demographics of the staff
that work in this region.

00:03:49.757 --> 00:04:15.757
There were questions that were asked and I wanted to make sure that we
continue to clarify. The Rosecrance Central Illinois Leadership Team,
which includes clinical and operational leaders, is made up of 48% of
people of colour, 52 white. Our nursing team that serves our outpatient
and residential programming for all of our behavioral health services is
a hundred percent persons of color.

00:04:15.380 --> 00:04:26.380
Our clinical staff, so those that serve our clients, this includes
clinicians, masters prepared, licensed, and our case managers are 40%
persons of color and 61% white.

00:04:25.516 --> 00:04:41.516
The para professionals and those with lived experience also serve our
clients, majority in our communities line and in crisis is 48% persons of
color, 52% white, and our ES team is 50% persons of color and 50% white.

00:04:40.706 --> 00:04:53.706
I look forward to hearing about the diversity of other agencies who
receive funding from the mental health board and how that compares to
Rosecrance.

00:04:40.883 --> 00:04:46.883
We are proud of the diverse team that we have in central Illinois and the
services they provide to our community.

00:04:54.889 --> 00:04:56.889
Thank you.

00:04:58.511 --> 00:05:03.511
Thank you for your comments. Anyone else in the public that would like to
make any comments?

00:05:09.442 --> 00:05:12.442
And just say your name as well.

00:05:14.821 --> 00:05:16.821
Press the mic, sorry.

00:05:16.514 --> 00:05:26.514
Just once. Okay. Okay, my name is George Gibson. I am the team leader for
the crisis residential center here

00:05:25.453 --> 00:05:33.453
In Champaign, and I have been at the Crisis Residential Center for over a
decade.

00:05:32.714 --> 00:05:43.714
Now, I started with the mental health center. And 2010 then it became
community elements. And now I've been with Rosecrance Behavioral Health

00:05:43.273 --> 00:05:51.273
For the past several years. And today I'm just here to provide an
overview of the crisis residential center.

00:05:52.714 --> 00:06:00.714
Which is a voluntary program designed to provide a stable treatment
environment to individuals experiencing a psychiatric crisis.

00:06:00.087 --> 00:06:09.087
Start with the importance of a crisis residential center here the CRC.
Which is the Crisis Residential Center.

00:06:09.279 --> 00:06:18.279
Provides safe and supportive environment for individuals experiencing
acute mental health crisis. Reducing the immediate risk of harm to
themselves

00:06:17.458 --> 00:06:30.458
And others. CRC serves as an alternative to psychiatric hospitalizations
which can be more traumatic and less personalized at times.

00:06:31.707 --> 00:06:37.707
CRC helps decongest hospitals, emergency rooms, and psychiatric units.

00:06:36.856 --> 00:06:49.856
Comprehensive care and support. CRC provides a range of services
including therapeutic medication management and skills training.

00:06:48.917 --> 00:07:00.917
Addressing multiple aspects of an individual's needs. Our smallest
setting of 10 beds allows for more personalized and intensive care

00:07:00.790 --> 00:07:12.790
Than some of the larger institutions. Support and family care. Families
of individuals in crisis can experience significant stress.

00:07:13.363 --> 00:07:21.363
So CRC offers them respite and assurance that the loved ones are
receiving professional care.

00:07:20.415 --> 00:07:35.415
CRC often provides resources and education to those families. Enhancing
the overall support of the system. For the individual.

00:07:34.857 --> 00:07:45.857
Community integration and recovery. CRC focuses on helping individuals
stabilize and reintegrate into the community.

00:07:47.113 --> 00:07:52.113
Promoting long term recovery and independence.

00:07:52.982 --> 00:08:03.982
Prevention of future crisis. The CRC program focused on teaching skills
and coping mechanisms to help individuals manage their mental health.

00:08:03.349 --> 00:08:16.349
And prevent future crisis. The staff at CRC receives weekly instruction
from a trained DBT therapist which is the center point of our

00:08:18.035 --> 00:08:21.035
Program, the dialectical behavior therapy.

00:08:24.106 --> 00:08:35.106
CRC often connects individuals with ongoing community resources and
support services ensuring continuity of care. After their stay.

00:08:34.723 --> 00:08:44.723
We believe that by addressing the mental health crisis effectively, CRC
contributes to the overall well-being and health of the community

00:08:43.726 --> 00:08:56.726
And effective crisis intervention can reduce instances of homelessness
and criminal behaviour associated with untreated mental health issues.

00:08:56.237 --> 00:09:06.237
So in summary, Crisis Residential Center supports individuals in crisis.
Reduces the burden of an emergency and inpatient service.

00:09:07.410 --> 00:09:14.410
Provides comprehensive and personalized care and enhance. The community
health and stability.

00:09:20.562 --> 00:09:28.562
Thank you for your comments. Is there anyone else in the public that has
any comments? Is anyone on line that?

00:09:30.015 --> 00:09:41.015
Alright, with that we'll move on to the chair person's comments. You
know, obviously the last few meetings

00:09:40.963 --> 00:10:06.963
We had lot of difficult decisions to make. I do appreciate all the hard work that all the agencies put into the applications and you know the thoughtful decision making that board members you know made in deciding how to allocate funding this year. I know it's not easy. I know in previous years we had easier choices to make and I think this is going to probably more

00:10:06.464 --> 00:10:12.464
Standard, I think. You know, I'm glad that we have the board members that we have.

00:10:11.469 --> 00:10:20.469
I feel like people do make thoughtful decisions and are trying to make the best decisions for the community. So thank you everybody for all everyone's hard work.

00:10:22.157 --> 00:10:24.157
And I'm with that I move on to Lynn's comments.

00:10:26.279 --> 00:10:40.279
I have no comments. This is a like it was already like an information packed packet trying just at least to give you some starting points for some of the discussions that are obviously important to us.

00:10:38.719 --> 00:10:57.719
They don't. We don't even need to take them up today, but I thought. It'd be good to give you some things to react to whether you do today or later and then lo and behold we actually do have some business and a report from the evaluation capacity building team so I think that's enough comments except to remind

00:10:54.648 --> 00:11:10.648
Folks to please sign in in the chat with your agency affiliation, if any, and if you're in the room I think you guys all did it and also if you're in the room there's water and individually wrapped snacks.

00:11:12.469 --> 00:11:14.469
For the

00:11:15.018 --> 00:11:23.018
With that, we'll move on to the approval of the mental health board meeting minutes on pages 21 through 32.

00:11:43.852 --> 00:11:51.852
This is a question for our staff team. Maybe Kim Bowdry is on the zoom and can help me.

00:11:44.229 --> 00:12:01.229
Someone contacted us to say that they were missing from one of the sets of minutes and I wonder if that is the May, 22nd meeting minutes or if

00:12:03.294 --> 00:12:08.294

If you remember, cause I can't. I can't remember, but we want to include everyone so.

00:12:08.665 --> 00:12:15.665
It was Patty Walters. Yes.

00:12:09.669 --> 00:12:13.669
Was it the May 22nd mental health board minutes?

00:12:15.920 --> 00:12:19.920
So that was the information I wanted to share with you. There you go.

00:12:19.847 --> 00:12:29.847
Alright, so. I guess I'll move to add an amendment to the. Or a correction to the May 22nd amendment to add.

00:12:30.472 --> 00:12:36.472
Patty Walters as other - under others present as DSC.

00:12:38.289 --> 00:12:45.289
Do you need a second for that reason? I will second. All those in favor say aye.

00:12:46.187 --> 00:12:54.187
Hi, all those opposed, same sign? Those in favor have it so that is added. Any other additions or corrections anyone sees?

00:12:59.249 --> 00:13:03.249
If not, is there a motion to approve the minutes?

00:13:04.322 --> 00:13:13.322
I move to approve the May 15th and May 22nd minutes of the Champaign County Mental Health Board as amended.

00:13:13.390 --> 00:13:20.390
I will second the motion. All those in favor say aye. Aye, all those opposed, same sign.

00:13:20.079 --> 00:13:27.079
Those in favor have it. The motion carries. We'll move on to vendor invoice lists on pages 33 through 39.

00:13:52.008 --> 00:13:56.008
Any questions? Comments about? On the list.

00:14:03.650 --> 00:14:11.650
Yeah, what is the 1st page they check to and Angela Fox? What is that?

00:14:18.922 --> 00:14:21.922
It's like 4 or 5 down from the top.

00:14:31.285 --> 00:14:50.285

I think this is rent for the - There's a storage unit for all the expo
stuff, and we actually we went to a smaller and cheaper unit like moved,
they, our staff moved things like the day before

00:14:50.726 --> 00:14:59.726
The rent amount was due. So this is a lower amount than we have been
paying. I do not recognize the name Angela Fox, but Unit A

00:14:59.785 --> 00:15:06.785
17 is our That is our expo storage unit. And that's an annual rental
amount.

00:15:11.063 --> 00:15:13.063
Okay, thank you.

00:15:21.747 --> 00:15:28.747
One of a couple days before the rent was due, but it was like just in the
nick of time.

00:15:29.361 --> 00:15:33.361
And maybe some volunteers came to help too, I'm not sure.

00:15:41.305 --> 00:15:48.305
With that, I'll move to approve the vendor invoice list. Is there a
second? Seconded.

00:15:48.026 --> 00:15:58.026
With that, all those in favor say aye. Aye. All those opposed, same side.
Those in favor have it.

00:15:56.210 --> 00:16:02.210
We'll move on to staff reports. Call for that because that's not because
already money spent.

00:15:59.401 --> 00:16:05.401
So that's a good question. But yeah, since it's already money spent, we
don't need a roll call.

00:16:07.086 --> 00:16:12.086
So would that will move on to staff reports on pages 40 through 74.

00:16:19.392 --> 00:16:23.392
It was nice to see all the information of what other agencies were doing.

00:16:25.406 --> 00:16:31.406
You know, yeah, you can go ahead and get context. Yeah, or Shandra can
give context.

00:16:32.292 --> 00:16:46.292
Hello. So this summary is just a report. What some of the questions that
board members were asking concerning

00:16:45.369 --> 00:16:57.369

What the organizations were doing to provide engagement. I wanted to show the board that they are already reporting this to us quarterly.

00:16:57.312 --> 00:17:10.312
So, I went in and kind of pulled out all of the information that is actually being reported on and also captured in their application.

00:17:10.566 --> 00:17:21.566
A couple of observations. People were utilizing the clone service of the application system.

00:17:22.051 --> 00:17:27.051
So they hadn't updated things like Center for Women in Transition.

00:17:27.247 --> 00:17:37.247
So it was like kind of nice to like finally see a lot of that like come out. So it was kind of like an update.

00:17:34.187 --> 00:17:48.187
And just conversation. And so when you go through and if you happen to see something that like, oh my gosh, we didn't mean to put that.

00:17:48.184 --> 00:17:57.184
You can just reach out to Leon or myself or Lynn, and they'll just open up the system and then you can take it out.

00:17:55.493 --> 00:18:07.493
So that you just won't be accused of putting things that just aren't actually happening. The Center for Women in Transition has been gone for a very long time.

00:18:06.679 --> 00:18:20.679
The other thing I also wanted to point out is, in engagement of underserved and underrepresented populations should always

00:18:19.623 --> 00:18:32.623
Include outcomes of what is actually being done. And so if you ever want to know, okay, well, how are they engaging in their reports quarterly?

00:18:31.561 --> 00:18:44.561
They actually report community service events, and Leon provides those as well. And in the notes, they may talk about that in detail.

00:18:44.175 --> 00:18:57.175
But they're not required to report. The actual each and everything, but they do record, they, but they do report the community service events as well.

00:18:57.430 --> 00:19:13.430
So just wanted to give you just an overview of their interagency collaborations. How they serve and underserved and engage under served populations, how they serve them.

00:19:07.246 --> 00:19:24.246

And then also I provided a summary of their second quarter trainings and then in September when they've completed the entire report

00:19:22.999 --> 00:19:37.999
Of their cultural competency plan. I will then go back and look at. To kind of match what their actions are and then provide another extensive report.

00:19:37.931 --> 00:19:41.931
But that will probably be in September or October.

00:19:45.495 --> 00:19:47.495
Any questions?

00:19:49.181 --> 00:19:57.181
Thank you, Shandra. Yes. Is this information that we didn't have when we were here a couple weeks ago?

00:19:57.492 --> 00:20:14.492
Discuss in funding or issuing funding is this new or no it's actually not new it's just It's just more like clear because it was all in the summaries of what was on the applications.

00:20:13.941 --> 00:20:27.941
So if you look back at the summaries, you will notice where it says engagement of underrepresented populations where that's actually highlighted there.

00:20:25.644 --> 00:20:42.644
And then in to that what may not be in there. If I'm honest, are the actual trainings, with the CLC summary, I will just say they met the requirement

00:20:41.404 --> 00:21:01.404
Of actual agency and annual training. Yes. So just to expand on your answer, the. The those program summaries that were in the board packet those are written by us about what we've seen but you have access to all the application materials and also all the previous reports.

00:21:00.774 --> 00:21:07.774
There's a wall now archiving some of the older reports, but it's easy to get them.

00:21:08.708 --> 00:21:10.708
I just, I have to get.

00:21:10.038 --> 00:21:22.038
I don't know, we can go way far back and we can claim some really big data, but then we also have to talk about the problems with interpreting data of which you know.

00:21:22.106 --> 00:21:37.106
It's 1 of those bottomless pit conversations, but this type of data, this this narrative data that Shandra is collecting through the semi annual

reports and then in the comments of the quarterly reports is much easier to access.

00:21:37.287 --> 00:21:45.287
So it's really about feeling confident going in that system or just telling us could you go in that system and get it for me because it's easy for us to get it.

00:21:44.408 --> 00:21:56.408
Now are we comparing over time results of the data? So are we looking at improvements too? So,

00:21:56.621 --> 00:22:14.621
From my lens. And I've been in this role for about 14 years. It has definitely changed and transformed, but that was because there were systems put in place so that it could point to something.

00:22:08.331 --> 00:22:29.331
So when the mental health board initially started cultural competency plans and this type of reporting as a requirement. We had some people writing a paragraph or up to 30 pages.

00:22:28.900 --> 00:22:42.900
And it wasn't really connected to things foundationally, and so that is why the national, cultural, and linguistic appropriate services standards, why their actions should match

00:22:42.153 --> 00:22:52.153
And connect to those particular standards. And remember it's based on an organization's capacity.

00:22:50.529 --> 00:23:02.529
Not necessarily what I want or what anyone else wants, but really based on their capacity based on their staff.

00:23:02.160 --> 00:23:12.160
And also their abilities. So in my role, I do provide them technical assistance and support

00:23:11.051 --> 00:23:21.051
On ways that they can expand their engagement, different things that they may not have thought about. And I have personally worked with

00:23:20.043 --> 00:23:36.043
Prairie Center pre Rosecrance to begin looking at what that transformation had looked like and so I wanted to, that's just an example.

00:23:36.726 --> 00:23:43.726
And that was because I was personally contracted through Prairie Center for about a year and a half.

00:23:43.295 --> 00:23:58.295

So just wanted to kind of give you that perspective. And so now we're looking at just the things that have transformed and transpired over the years.

00:23:58.160 --> 00:24:21.160
I find all sorts of problems with using the going backwards and doing comparisons of the data and and we should get together and talk about that because I I still think there is value in creating summary reports for you, but they have to they have to include information that might be really obvious to me but isn't to others.

00:24:19.791 --> 00:24:32.791
We had a kind of a meta study done by a university group and they've found they found that our our data like sort of We're just sort of missing services to youth for about 6 years.

00:24:30.915 --> 00:24:38.915
And I was like. Oh gosh, I forgot to tell you guys that we had federal funding for 6 years for those.

00:24:37.379 --> 00:24:46.379
For those programs. Oops. So we actually have we're doing better with youth and particularly with black youth.

00:24:46.502 --> 00:25:04.502
During those 6 years, but it looked terrible in our data. So it's often, you know, just like we have to do the analysis first, to present it to realize what chaos it is and then go back and and find the background information that explains it well.

00:25:01.377 --> 00:25:17.377
So it is a journey we could sure go on. Yeah, and it's just like I said with organizations that people list, we clone our applications for agencies every year.

00:25:15.831 --> 00:25:29.831
And so if they . It and they see like whoever is doing it may not know or does not know like too updated they wouldn't have known to pull out.

00:25:28.830 --> 00:25:36.830
Center for Women in Transition, cause it was a acronym. And they may not have known it.

00:25:35.890 --> 00:25:44.890
So having said all of this, does that mean that the demographics were incorrect in the booklets that we received before funding?

00:25:39.877 --> 00:25:49.877
Okay. No, not at all. That was accurate. That was accurate.

00:25:47.571 --> 00:26:00.571
But you can see the impact of things like if you if the board for example - which they did - stops funding a prevention program which may not even be you know, many digits as dollars.

00:25:57.576 --> 00:26:08.576
A prevention program that reaches thousands of kids and is doing it
through the schools so that demographics are more representative of the
county.

00:26:06.698 --> 00:26:23.698
Like if that's gone from the data, then the aggregate data look bad, but
they're not bad because what you what happened was a shift in investing
in more intensive services, i.e. psychiatric services for children.

00:26:23.127 --> 00:26:28.127
So we have to be able to give you the background explanation. So it'll go
on and on and on.

00:26:30.070 --> 00:26:42.070
But no, the data were correct. Yeah. The data repeated what the agencies
had reported to us. I grabbed it from the system through a tool that goes
into all their prior reports.

00:26:45.001 --> 00:26:47.001
Any other questions?

00:26:52.138 --> 00:27:04.138
With that, we'll move on to new business. So we have the legislation
revising the community mental health act on act on pages 75 through 77

00:27:06.668 --> 00:27:16.668
You don't have to do anything about it. Except. Except know that our
annual reports no longer have to be late.

00:27:16.419 --> 00:27:32.419
They've extended given us more time to get the annual reports done. They
are mostly audited financials from the most recently completed fiscal
year and that's become really difficult for auditors all over the state
to do within the old timeline.

00:27:30.348 --> 00:27:39.348
So yeah, a new timeline. That's the most immediate benefit from these
changes. Extending the deadlines.

00:27:37.928 --> 00:27:51.928
There's There is now language in the statute about what qualifications
for a board member, different from the previous qualifications which were
really kind of skewed toward, health care.

00:27:50.869 --> 00:27:58.869
Sorry. And, and now there's even language about lived expertise. So
that's kind of nice.

00:27:57.736 --> 00:28:04.736
There's 1 thing that I didn't list in here, but Jen Straub, you will love
this.

00:28:03.674 --> 00:28:16.674
The act is now clear as to whether in a county with an executive form of government It is the executive who makes the appointments or the board chair.

00:28:16.239 --> 00:28:31.239
After you all spent a lot - it is in there. Oh great. The Champaign County spent a lot of money to answer that question in court and then through legislation it is now solved for Will County's sake.

00:28:31.298 --> 00:28:42.298
So yay. It is in there, thank you. Anyway, so it's like this is kind of a big win in a lot of ways.

00:28:40.312 --> 00:28:47.312
This is like a bunch of stuff that was bothering 708 boards around the state. We got it fixed.

00:28:48.424 --> 00:28:50.424
So.

00:28:49.986 --> 00:29:09.986
I, is it okay to make a comment? I just wanted to note, The second to last bullet point about vacant seats may be filled in the same manners original appointments with the advice of the board that that might.

00:29:10.370 --> 00:29:19.370
That being sort of an allowance might, I was wondering any thoughts on like what that could mean for the board?

00:29:20.497 --> 00:29:37.497
This came from a legislator who had been on a mental health board before. Who really thought that the mental health board should be able to speak to the appointing entity about candidates.

00:29:37.051 --> 00:29:49.051
So that's it doesn't we were really careful about this is not the staff this is board members so I don't know.

00:29:47.803 --> 00:29:56.803
I don't know if we would want to have some kind of intergovernmental agreement that outlines a process or a structure for that, but it's pretty open-ended.

00:29:51.557 --> 00:29:58.557
So.

00:29:58.183 --> 00:30:15.183
Yeah, I think it's interesting how this legislation creates some new provisions for like ways we should think about board to composition as well as like kind of who weighs in on who becomes a member of the board.

00:30:13.618 --> 00:30:25.618

I found that interesting and I also I understand when that you worked
very hard on a lot of this through a position that you have.

00:30:22.375 --> 00:30:36.375
And I just wanted to thank you for your work in expanding expanding the
some of the provisions for the mental health boards across the state.

00:30:36.372 --> 00:30:52.372
It started with the 1st thing, the election issue because that affected
Champaign County immediately and adversely - it was changes that they
made last year that they didn't mean to have this impact but it gave us a
problem.

00:30:49.373 --> 00:31:00.373
So I wrote that revision and then I wrote the - The thing I'm especially
proud of is the 3rd bullet point under further changes, which is about
workforce shortages.

00:31:00.264 --> 00:31:28.264
I wrote that as well and I wrote that using what we have learned from
students that we've worked with over the years and from needs assessments
and from state and national association meetings that the of educational
supports people really need are not necessarily scholarships and loan
repayment, assistance paying for certification and licensure fees, or
stipends to go back to school and live while they're working on an MSW.

00:31:28.334 --> 00:31:40.334
So This now this is an opportunity I think you would still want to create
some structure under that which would be specific to each community and
each 708 board.

00:31:36.594 --> 00:31:43.594
But I was really proud of that because I felt like that came directly
from input that we have sought here.

00:31:44.707 --> 00:31:46.707
So anyway.

00:31:51.212 --> 00:31:59.212
Any other questions? All right, with that, we'll move on to the 3 year
plan timeline on page 78 through 1 12.

00:32:09.838 --> 00:32:18.838
I'm already talking way too much. I'm so sorry, Jon. Okay. So to fix a
technical problem.

00:32:18.144 --> 00:32:44.144
It's really not a problem. The mental health board is required by law to
create a plan every 3 years from which it then does annual updates and
that here is in the form of the annual objectives to that strategic plan
and also the funding priorities which get updated each year, flowing from
this and so We have a 3 year plan that we need to redo.

00:32:44.342 --> 00:33:07.342

End of this year to create a three-year plan to start next year but We're also working with a group of other entities in Champaign County who also have an obligation for three-year plans or five-year plans and we have a shared community needs assessment which has been which was launched June 1st and it's making the rounds and we're waiting for the French language version of it.

00:33:06.896 --> 00:33:26.896
So if we so we won't have the results from the community needs assessment - health needs assessment until like later this year, not in time to use to inform a new strategic plan for this board and everybody else's strategic plans don't start till 2026.

00:33:26.278 --> 00:33:42.278
So my question to you all is if we were going to create a bridge to 2026 - if you like the idea of getting ours timed with theirs so that we can use the data from the Need to assessment report -

00:33:42.395 --> 00:33:50.395
I thought of 2 ways to do it and you also don't have to do it. But one way would be a 1 year plan with one year objectives.

00:33:50.275 --> 00:33:59.275
The other way would be simply extend the current three year plan but update the objectives for next year. So that's Anyway, that's too many words, sorry.

00:34:00.280 --> 00:34:11.280
So I mean. You know, we can all discuss this. I'm fine probably with the 1st motion of just extending the current three-year plan.

00:34:12.898 --> 00:34:19.898
For another year so that we can use the needs assessment per the following 3 year plan but I'm open to discussion.

00:34:25.459 --> 00:34:36.459
I also like the idea of extending the current plan rather than making a special one year only plan that seems like potentially a lot of work.

00:34:44.895 --> 00:34:50.895
Yeah, I think the extending it makes the best sense since we have no new information.

00:34:54.040 --> 00:34:59.040
I guess with that is there a motion to extend the current three-year plan.

00:34:58.918 --> 00:35:13.918
I'll motion to extend the current 3 year plan. Alright. With the revised one year objectives for 2025 as a bridge to the new three-year plan for 2026 to 2028 is there a second for that motion?

00:35:13.112 --> 00:35:20.112

I will second. This one we can, we can do a voicemail. Or do we need a roll call?

00:35:19.609 --> 00:35:26.609
Okay, all those in favor say aye. Aye. All those opposed? Same sign.

00:35:24.865 --> 00:35:54.865
The motion carries. All right. So then the next 1 million pages are. This is the kickoff of the community health needs assessment and It's I don't know what will happen with the assessment itself or the partnership, but I feel our values are so well aligned with those of public health and united way that we'll get hopefully we'll get somewhere with the people we really want to hear from.

00:35:54.514 --> 00:36:02.514
We might not be asking enough questions, but it is very difficult to do any kind of assessment like that in this community.

00:36:01.815 --> 00:36:06.815
People feel oversurveyed. So wish us luck.

00:36:08.502 --> 00:36:10.502
You saying we asked too many questions?

00:36:10.888 --> 00:36:19.888
And the university will pay them better than we can pay them to answer the questions. So. What's the going rate?

00:36:20.444 --> 00:36:40.444
I know it's like Maybe 20 bucks and a pizza or 50 bucks and you know we just - This is a very over researched community and we did get feedback about that the last time and Leon was going door to door working with people and really heard some powerful feedback about these running.

00:36:41.251 --> 00:36:56.251
Right. Maybe if we bring them the pizza before the survey and then they eat it and then they do the survey and then we can give them something after In addition to that.

00:36:56.191 --> 00:37:15.191
I think Lynn said it well. Many of the people that I spoke to when I went canvassing were very irritated by my presence because there are others prior to me being there asking similar questions.

00:37:14.202 --> 00:37:26.202
So It was just, the redundancy and then bigger issue question was or is what's going to happen next?

00:37:27.701 --> 00:37:33.701
You know, and so that's the 1 million dollar question. So now that you have your questions answered, what's gonna happen next?

00:37:35.903 --> 00:37:59.903

I was at the community coalition meeting just before I came here, and they encouraged everyone to take a flyer which has a QR code and to fill out the the survey which will take about 12 min it says here So that was one of the, they did a little presentation of all these pages and.

00:38:03.023 --> 00:38:05.023
Anybody can do it.

00:38:07.773 --> 00:38:12.773
Does it say there's gonna be some kind of reimbursement on? No.

00:38:17.586 --> 00:38:31.586
I would so so we worked on the survey. We're not the main author of the survey. It's a physician who's been writing it for many many years and really protects, it's focused on what the hospitals need to know.

00:38:27.840 --> 00:38:37.840
So the questions we were able to get in there, like I think if you take the survey, you'll know.

00:38:36.154 --> 00:38:43.154
So the questions we were able to get in there, like I think if you take the survey, you'll know which questions came from us and I think if you take the survey you'll know which questions came from us and we couldn't get more than those.

00:38:42.519 --> 00:38:55.519
Sort of heated when we tried to push for much more. So. To start, we'll need to use secondary data as a result, you know, to really answer some of the questions that you all might have.

00:38:56.150 --> 00:39:06.150
Okay. I think you just guaranteed that all of us will now take the survey just kind of parse out which questions were ours.

00:39:08.089 --> 00:39:20.089
Elaine could you pass that flyer around so we could grab the QR code. I also am impressed by the specificity of a 12 min, which makes me think it might actually be accurate.

00:39:26.340 --> 00:39:35.340
Any other questions? Comments or? No, you're good, you're good. I mean the next thing is the election.

00:39:33.587 --> 00:39:40.587
So. That's a very difficult. Yeah, very different. Alright.

00:39:39.898 --> 00:39:48.898
I guess with that we'll move on to the election of board officers on pages 113 through one.

00:39:47.775 --> 00:39:57.775
Dr. Youakim, can I make a clarification? Yeah, go ahead. That this survey is not just for any it's for every single person in Champaign County.

00:39:57.893 --> 00:40:02.893
So don't just think about the people that you're serving. You're getting
served too.

00:40:05.330 --> 00:40:11.330
It is inclusive of every single body in this room.

00:40:19.906 --> 00:40:28.906
Alright. So. Here we are at the election of the board officers.

00:40:27.520 --> 00:40:36.520
So the board annually selects from its membership, a president and vice
president of the board. By laws are included in the packet.

00:40:35.923 --> 00:40:48.923
And we have to make a decision. Good. Go ahead. We had, there's some,
what the heck, okay.

00:40:48.784 --> 00:40:55.784
SIM confusing. Yeah, okay, okay, good. I'm sorry. I got confused.

00:40:54.732 --> 00:41:02.732
We shifted it a couple of years ago, I think Joe was the president when
we shifted the timing

00:40:55.735 --> 00:41:10.735
So the election today sets officers to begin July 1st So it's a little
different like the DD board

00:41:10.168 --> 00:41:18.168
Offices are effective immediately because they have to do it by law. They
have to do it in the middle of July or whenever in July.

00:41:16.735 --> 00:41:29.735
So anyway. Just I got myself confused, but yes for July 1st and you can
only serve for 2 years in a row in a particular office.

00:41:29.047 --> 00:41:37.047
So this was already my second year so I can not be president. I know very
sad, right?

00:41:36.481 --> 00:41:49.481
Yeah. So, you know. With that, you know, we can make nominations now for
president and vice president.

00:41:49.562 --> 00:41:54.562
If anyone would like to make a nomination, you can and we can discuss it
and then we'll take a vote at the end.

00:41:56.178 --> 00:41:59.178
I'd like to nominate Molly McLay for president.

00:42:01.112 --> 00:42:07.112

I will second that nomination. Is there any other nominations for president or vice president?

00:42:07.000 --> 00:42:16.000
Is anybody else interested? Yeah, that's true. I don't believe somebody without knowing. I'm cool with Molly, but I mean.

00:42:14.813 --> 00:42:27.813
Yeah, if there is no interest in vice president, willing to do vice president but I was going to nominate Jon Paul Youakim as vice president because technically you are allowed to

00:42:28.928 --> 00:42:32.928
Serve as vice president. Now.

00:42:35.995 --> 00:42:43.995
Do we need a second for that? I can second that. Now, is there anyone else that would

00:42:44.067 --> 00:42:49.067
Like to be nominated? No. Alright.

00:42:48.903 --> 00:43:03.903
I guess we'll do one at a time we'll do. I guess we'll do vice president then president 1st so all those in favor of Jon Youakim as vice president, say aye.

00:43:00.957 --> 00:43:10.957
Those opposed, same sign. In favor have it. Nomination is for president. We have

00:43:10.024 --> 00:43:17.024
Molly McLay. All those in favor say aye. Aye. Those opposed,

00:43:15.647 --> 00:43:25.647
Same sign. All right. Those in favor have it. So Molly Mclay, you will be the president for our next meeting and I'll be vice president

00:43:25.339 --> 00:43:37.339
For our next meeting. Congratulations. Yeah. So you could the board can choose other offices as well.

00:43:34.844 --> 00:43:54.844
So you could. You could be joking. I don't want any more responsibility at all. So no one to surprise Jon with the the information that because your term as president continues till July 1, you still get to sign all those contracts.

00:43:53.405 --> 00:44:07.405
Which contracts are they? All the contracts Leon is working on. I won't be here after Wednesday next week so you till July so You better send them before then.

00:44:06.521 --> 00:44:16.521

No, no. I'm just not gonna be in the country, but. Okay.

00:44:15.468 --> 00:44:32.468
Okay. Well, Molly can sign. Yeah, if I'm not present. I know this seems
like kind of off the topic, but I'm really glad that we are talking about
this because we really do have a lot of contracts coming your way.

00:44:33.781 --> 00:44:37.781
Want someone to sign them so we can start paying on the contracts.

00:44:37.649 --> 00:44:47.649
So with that, we'll move on to the agency request. And that's

00:44:48.960 --> 00:44:50.960
The addendum.

00:45:03.150 --> 00:45:21.150
So this is a request to release the payments that we've been holding.
While we're waiting for an audit so we don't have the completed audit
there's a letter from the agency director, and she's also available on
the zoom to speak to the issues.

00:45:22.970 --> 00:45:29.970
But the request is simply to release the remaining held payments prior to
receipt of the audit.

00:45:29.419 --> 00:45:40.419
And then just for clarification, this is not an agency that We voted for
funding for any application this year, there was one that we had
continued funding

00:45:39.851 --> 00:45:56.851
From previous application and so that's why their audit wasn't something
that came up during the application Okay, no, but they, yeah, but we
didn't we didn't vote for any funding ... for an application this year
because they didn't apply for an application this year.

00:45:57.721 --> 00:46:02.721
So that's why their audit did not come up during the funding of the
applications.

00:46:08.731 --> 00:46:18.731
I had a question. So the total amount, would it would be for the March,
April, May and June of 2023

00:46:17.795 --> 00:46:31.795
Payments would those be the remainder of the payments that So after that
they would not be like. Do any payments from us because the funding ended

00:46:33.040 --> 00:46:35.040
With that June 2023

00:46:38.167 --> 00:46:46.167

To clarify that so money is accounted for it's not like we're not taking it from somebody else the money is there we're just releasing it Okay.

00:46:47.410 --> 00:47:01.410
I neglected to do that in this case because I was doing it really fast, but the budget impact is neutral.

00:46:48.222 --> 00:46:55.222
Okay, that's a good question. And sometimes I structure these memos to have a budget impact section.

00:47:03.110 --> 00:47:06.110
Because we have already budgeted for it and held yeah

00:47:19.389 --> 00:47:22.389
So just for clarity.

00:47:22.326 --> 00:47:34.326
The audit that they just turned in for 2022 is is that the one that we're waiting for the 2023 one oh, so but for the funding for this funding, we need both.

00:47:34.012 --> 00:47:50.012
We just need the 2022 one. Okay. So we, the program year 2023 audit would it being late would cause us to withhold PY

00:47:47.003 --> 00:48:00.003
2024 payments, but the agency did not apply for funding for that year either. So there's there's we're not holding anything related to that one.

00:47:59.883 --> 00:48:07.883
So, you know, with that thought of being done, when do you guys take a look at it and review it?

00:48:06.633 --> 00:48:17.633
That's why 22. But they said we are done with 2022 and they're ready to start on the 2023 audit immediately.

00:48:18.944 --> 00:48:20.944
We don't.

00:48:27.652 --> 00:48:35.652
I think it says with this team, we hope to complete the audit soon when we're done with 2022 they're going to start 2023.

00:48:38.149 --> 00:48:40.149
Thank you. Thank you for the clarification.

00:48:41.840 --> 00:48:50.840
Yes, I mean, for me, I would not feel comfortable releasing then the all the funding without having the audit complete.

00:48:50.020 --> 00:48:59.020

You know, because that is a criteria. And I. I want to be fair across the board. I'd want all agencies to have the same expectations.

00:49:00.297 --> 00:49:02.297
You know.

00:49:02.923 --> 00:49:12.923
So I'm open to discussion for what people would like to proceed or how they like to proceed. So just like I'm 5 years old, I need this explained

00:49:11.488 --> 00:49:31.488
So on the the vendor all all the checks that we saw the checks for WIN recovery January 20 for February, March.

00:49:30.868 --> 00:49:41.868
It That's a different year. This is Well Experience. Oh, well, yeah, yeah. I would looked at that W, and I was really confused.

00:49:43.185 --> 00:49:44.185
Okay, never mind.

00:49:46.751 --> 00:49:57.751
I'm inclined to agree with Jon. Although They definitely make a great case for why this money is needed and how the audit

00:49:57.366 --> 00:50:08.366
Has become a really sticky situation for this agency who does incredible work for our community. You know, we have our own.

00:50:08.175 --> 00:50:18.175
Our own need for accountability as a board and and part of that is getting all of these audits. And so I do

00:50:17.862 --> 00:50:29.862
Worry that setting Setting this precedent could be a dangerous one and and also leads to the whole like.

00:50:30.743 --> 00:50:32.743
What is the?

00:50:32.617 --> 00:50:44.617
What then is the reward for getting the audit in? Which is not questioning anybody's integrity just as a board when we look at our policies.

00:50:46.056 --> 00:50:48.056
I'm not sure that this makes sense.

00:50:48.998 --> 00:50:55.998
I, oh, sorry. Who? Okay, I had just, I wanted to clarify to make sure my.

00:50:56.494 --> 00:51:08.494
I remembering correctly, have there been any times in the past where an agency has made a similar request and we have there been any times in the

past where an agency has made a similar request and we have released payments while still waiting for the audit.

00:51:08.552 --> 00:51:15.552
I guess this is a question for anyone who remembers or when. No, we have not

00:51:17.055 --> 00:51:36.055
For this agency, we released January and February payments. In order to help pay for the audit because that was because they They were getting a much more thorough audit which was also costing something like $18,000 so they I think that's right.

00:51:35.049 --> 00:51:42.049
This has been a year or so, but those that's the only time that I remember

00:51:44.125 --> 00:51:52.125
At least from my recollection of being on the board, there have been other agencies and I haven't remembered releasing payments for other ones.

00:51:52.302 --> 00:52:07.302
Where in the past we more like. Continued to hold the payments. Yeah, I agree. Because this would be releasing the end of any payment that they would get from us,

00:52:06.814 --> 00:52:18.814
That there is a concern about then you know, what would prompt them to complete the audit if all the payments have been received.

00:52:18.007 --> 00:52:31.007
That said, I also want to note that I think this agency has shared a lot about what they've learned in the process and didn't not request further funding from us.

00:52:29.977 --> 00:52:44.977
Given in part some of the So lessons learned about the auditing process. So I just wanted to like make note of that, that they haven't continued to ask us for additional money.

00:52:46.033 --> 00:52:50.033
Given that this is in progress.

00:52:50.689 --> 00:52:59.689
I ranted many times on these audits. I love this organization. I know Stephanie, but yeah, he's all it's got to get done.

00:52:58.784 --> 00:53:06.784
I hope we need to give people more support to get these audit done. If we can do that, I don't know what's going on You gotta give us paperwork.

00:53:05.408 --> 00:53:14.408

So I know like in the past obviously I think we talked about it before just you know the price there aren't as many people that can do this work.

00:53:13.982 --> 00:53:20.982
And then the, you know, we pay, they have to pay them more to do it. And that was one of the reasons why we increased so much what

00:53:20.170 --> 00:53:29.170
They can spend on the audits. So hopefully we are hoping that fixes, solves things in the future.

00:53:29.230 --> 00:53:34.230
Obviously, you know, they're still going to be some hurdles, just getting

00:53:33.659 --> 00:53:48.659
People that can do this work. You know, I think the only other thing I would add to this is The only thing I would think would make me want to give some of the money would be if The agency says they need.

00:53:47.861 --> 00:53:58.861
Some funding for a specific purpose. To accomplish the goals set out. Like we released the January February payments because they needed that money to complete the audit.

00:53:57.554 --> 00:54:11.554
For example, so if there was some reason they needed it. Urgently, I would be willing to hear that, but otherwise I think I'm okay with holding off until the audit has been completed and turned in instead has had time to review it.

00:54:10.552 --> 00:54:19.552
And they kind of don't they kind of cover that right at the paid break? We did face some challenges concerning to play the audit, but this was due

00:54:19.122 --> 00:54:25.122
To factors beyond our control, we had spent a significant amount of money on a company to do work that was never done.

00:54:26.988 --> 00:54:29.988
Leaving us with little funds. Maybe they're more specific there.

00:54:31.372 --> 00:54:40.372
I understand that situation. I don't know if the agency wants me to talk about that publicly, but I can say

00:54:39.931 --> 00:54:52.931
Briefly, that was not the audit - that was money they spent to get their books in order in audit ready order and it didn't what they were paying for didn't happen.

00:54:51.928 --> 00:55:01.928

And I was, that was, that's a very serious issue because it's someone that I, before that would have recommended.

00:55:00.680 --> 00:55:08.680
And now knowing that it went so sideways for this agency, I'm not comfortable making any recommendations at all.

00:55:07.431 --> 00:55:16.431
Like, So, but that wasn't, like if I understand what she's talking about in the letter.

00:55:17.749 --> 00:55:21.749
I think that's the loss that she's talking about. That was a real setback.

00:55:22.624 --> 00:55:31.624
That's really sad and unfortunate to hear. You know, again, if the agency wants to make a request for a specific amount of funding.

00:55:32.878 --> 00:55:38.878
To be released for a certain reason. I'm definitely willing to to hear that.

00:55:41.375 --> 00:55:45.375
I'm not sure if I'm able to speak. Am I able to speak at this time?

00:55:45.677 --> 00:55:52.677
Yeah, I, I think I, cause so it can make an informed decision. I'm fine with the agency speaking on the matter.

00:55:51.308 --> 00:56:05.308
Okay, thank you so much. I appreciate you all hearing me and I also want you to know that I totally understand your concerns and whatever decision you make, I will respect that because I know this has been

00:56:04.750 --> 00:56:17.750
Quite a bit of time and as Lynn was saying, I did start this out not understanding it's our very very 1st audit ever.

00:56:15.744 --> 00:56:38.744
I didn't know what the audit process would be like. I jumped in as a surface provider wanting to do amazing work and not knowing what this was going to take and how this would take away from what how this would affect us as an agency of me not knowing and very late in the game when I realized all that it was going to take.

00:56:38.180 --> 00:56:47.180
I did reach out to some mentors that tried to help us. So. As Lynn was saying, we connected with a financial

00:56:46.745 --> 00:57:20.745
Accounting agency that actually put us in more of a bind, and we spent a lot of money and did not get anything that we requested and actually my board and the financial - the CPA we have working with our organization

now is is pursuing them for some to see if we can get some of the funds
we pay to them back now that we have proof of the things that they agreed
to do and never did and that is something that we have had to kind of put

00:57:20.059 --> 00:57:29.059
on hold while we work through this because the audit is such a pressing
issue. So with that happening, we jumped back in and we did hire

00:57:23.802 --> 00:57:34.802
A different agency. My board finally found a CPA that's willing to work
with us

00:57:34.117 --> 00:57:45.117
And when I tell you she has jumped in and done amazing things and we
weren't able to share with you all our progress and add her to some of
the updates so that she is aware.

00:57:43.492 --> 00:57:52.492
So the auditor we are working with and the CPA that our board found
that's working directly with the well experience

00:57:51.305 --> 00:58:02.305
Has. They have told us that by that our audit should be done by July 30th
that is what they have told us.

00:58:01.938 --> 00:58:10.938
And that is the information that I am going with. However, also as Lynn
said, with us.

00:58:09.508 --> 00:58:24.508
With what we lost trying to get it done and how it has affected our
ability to do so. We have been put in a bind for, of course, the funds
that

00:58:24.635 --> 00:58:41.635
You are holding we already allocated and we paid out and because we
needed to pay those funds out and make sure they were complete as part of
that budget and we did that from like program TE and the funds that would
have been allocated elsewhere.

00:58:40.208 --> 00:58:59.208
So and also from the little fundraising we were able to do. And I was
hoping this year our fundraiser would put us over, but it did not and we
are left in a bind that has affected us with payroll has affected us with
I mean just to be honest with even keeping the doors open and

00:58:58.197 --> 00:59:11.197
The well experience is an amazing organization and what we do, we are
integral and I feel so bad that this attacks are in it kind of attacks
our integrity.

00:59:06.569 --> 00:59:20.569

My goal has been to make sure that you all and other organizations that fund us know that it has nothing to do with who we are, was more about what we didn't know.

00:59:20.010 --> 00:59:39.010
But I do know so much now and moving forward, it will be different. I do understand and and get the fact that you have released funds to us and I know that if it is challenging to if it is, you know, something that you can, I do, I totally understand and I get that.

00:59:31.640 --> 00:59:56.640
Without seeing anything, it would be hard to say that you believe that when you give us the funds that we're going to complete that as I have made it clear to Leon and Lynn, I value my relationship with the Board of Mental Health.

00:59:52.645 --> 01:00:08.645
And I hope that once this is over and we get the 23 and we've already been giving our items for the 2023 audit so that so and she has agreed that as soon as this is done she's jumping right in to start the next audit.

01:00:08.136 --> 01:00:21.136
So my goal is in the future to restore our relationship and to come back to a place where I do have you all as a partner so whatever your decision is, we definitely will go with that.

01:00:19.647 --> 01:00:28.647
We were just hoping, you know, we wanted to make the request at least just to see what you, if it was possible.

01:00:26.572 --> 01:00:38.572
And if not, we Well, the still work on getting this done and get everything to you and move forward because I do love working with you all and I definitely want to restore our relationship.

01:00:41.204 --> 01:00:42.204
Thank you.

01:00:43.144 --> 01:00:48.144
I talk a lot about funding small organizations and I'm going to change my stance and I want to fund.

01:00:47.767 --> 01:00:53.767
I want to release the funds. I'm out of being a softie, but I've been having explained to me like that.

01:00:48.195 --> 01:00:58.195
That's a screwed up situation. So of course, I've just won, so we'll see how y'all feel.

01:00:58.333 --> 01:01:07.333
I want to join on to that and I'm open to kind of. Hmm. Thinking about like.

01:01:07.509 --> 01:01:16.509
How much of the fund if we want to release everything they're requesting
or part of what they're requesting, but I appreciate the transparency.

01:01:15.008 --> 01:01:24.008
And I also think this is an organization that I would really like to see
continue to provide its excellent service to the community.

01:01:24.515 --> 01:01:37.515
So I would, I would be in favor of at least releasing half of what
they've requested and I could definitely be convinced to do more if other
board members would like to do so.

01:01:37.447 --> 01:01:48.447
Yeah, I mean, I think. You know they gave a good explanation of what the
issue was, how they've corrected it.

01:01:47.639 --> 01:01:53.639
The plan that's set forward. There's very open communication between them
and the board and staff.

01:01:53.016 --> 01:02:02.016
You know and we want smaller agencies I know we've talked about this in
the past.

01:02:00.261 --> 01:02:13.261
We don't want monopolizing the the resources in town with just big
organizations we want small organizations to hopefully then grow and
become you know, big parts of the community, our services in the
community.

01:02:12.520 --> 01:02:20.520
And so I think, you know, especially for a young organization, There's
always a learning curve.

01:02:18.274 --> 01:02:28.274
And it's hard to not know what you don't know until things happen. I
agree with everyone.

01:02:26.604 --> 01:02:35.604
I'm I'm fine with releasing half, I think, the payments and then all
another half until the audit is turned in.

01:02:35.536 --> 01:02:41.536
But I'm open to what other people have to say, but yeah, Chris, you have
a question.

01:02:43.061 --> 01:02:56.061
Hey Stephanie, if we were to lease or release half of this to you now,
then the rest after we get that audit with a half bail you out enough or
we still I mean The must be coming as long as you hold to getting us the
other audit, but will that be enough?

01:02:57.294 --> 01:03:03.294
Yes that will definitely get us over this hop I am in right now and it
would definitely help us yes sir.

01:03:00.475 --> 01:03:08.475
Cool. And I don't want to see an agency close. Especially one that works
with children.

01:03:08.163 --> 01:03:19.163
Given the fact that I'm a child psychologist myself, I can't. You know,
this is not my heart, this is my heart, but it's, I'm also empathetic,
Stephanie.

01:03:20.474 --> 01:03:22.474
You know, there are times when we

01:03:21.786 --> 01:03:28.786
You know, we do these things for the goodness of the greater good and
then somebody screws us over.

01:03:27.724 --> 01:03:39.724
So I would not want to see your agency close because someone did not take
care of you and your agency in the way that you deserve to be taken care
of.

01:03:39.043 --> 01:03:50.043
I am familiar with your program. I appreciate your program. You all do
good work. And as far as I'm concerned, I don't want any agency to close,
especially the smaller ones in Champaign County.

01:03:49.536 --> 01:03:59.536
So I'm as long as the audit is going to be done by July. I'm okay funding
them fully.

01:03:59.041 --> 01:04:28.041
Okay, because I in this could be Rosecrance this could be you know WIN
Recovery I just don't want them to close but I do want the demographics
to get better, you know, breaking down percentages for how many people of
color work for your company does not solve that problem for me because
they're still low numbers with regard to who some of these agencies are
serving in Champaign County.

01:04:27.546 --> 01:04:38.546
However, I don't want any of you to close and that goes for your agency
as well. Funding them fully because I believe that they'll get the
auditing in July.

01:04:40.795 --> 01:04:46.795
But I'll defer to all of you if you think it should be halved and it's
half.

01:04:47.221 --> 01:04:48.221
I'm full with you.

01:04:49.672 --> 01:05:01.672
I think that the only Like I want to fund fully the only question is
then. Does that set a precedent for other agencies?

01:05:01.234 --> 01:05:09.234
I think personally and you know tell me what you guys feel too. I think
it's case by case.

01:05:08.483 --> 01:05:19.483
You know, since I've been here, I heard various things such as we'll go
ahead and find this agency or we'll give them a contract for a year as
opposed to 2 years.

01:05:18.355 --> 01:05:31.355
So the way I view it is that we're doing a case of our case. You know,
even if a larger agency came and had some of the same stumbling blocks
that Stephanie's agency has had, I'm probably gonna feel the same way.

01:05:30.159 --> 01:05:38.159
We can't have Rosecrance closing, we can't have WIN recovery closing, you
know, we have to help the agencies.

01:05:36.609 --> 01:05:46.609
So I speaking for myself would still view it as case by case. Now, having
said that, you know, we have a new audit coming up.

01:05:45.808 --> 01:05:51.808
Can't keep doing this every year, you know. You have to get those audits
in on time.

01:05:51.314 --> 01:06:01.314
So the only thing is they're not applying for new funding right now and
then the only way we can hold them accountable is to hold some of the
funding.

01:06:01.112 --> 01:06:11.112
Right now, because if they don't turn on the audit Not that I don't
believe they will because I believe they will but if they don't There is
no incentive once we release the money.

01:06:10.751 --> 01:06:18.751
They don't, I mean, they, they should turn in the audit, but if they
don't, other than just not being able to apply for funding in the future.

01:06:19.439 --> 01:06:30.439
We don't have any other way to hold them accountable as my like not being
able to apply for funding from us again kind of is.

01:06:28.185 --> 01:06:38.185
Yes, I was gonna say that. I can't stress how much I really appreciate my
relationship with you all, you all.

01:06:38.383 --> 01:06:47.383

I like connecting to you all. I like the support we were able to get. I love having Shandra Lynn and Leon

01:06:42.683 --> 01:06:53.683
Available to assist me and help me when we need support and this is a support I don't want.

01:06:52.055 --> 01:07:04.055
I was I really hope to have a longstanding relationship with you also. I do understand what you're saying when you think of, oh, if we give it to him, maybe they won't do anything, you know, but

01:07:03.381 --> 01:07:09.381
And I know it doesn't matter if I say that's not who we are and that's not who I am.

01:07:08.509 --> 01:07:23.509
But. I want my relationship with you all restored and the only reason I didn't apply for funding is because of how I felt knowing that you were waiting on something from us that we couldn't, we couldn't give you at the time.

01:07:22.071 --> 01:07:31.071
And as soon as we are in a space where we can, I'm looking forward to applying for funding and enhancing our relationship.

01:07:29.088 --> 01:07:37.088
As we continue to do the work we do in this community

01:07:35.967 --> 01:07:46.967
And not funding would be the consequence, you know, not the next time not getting the audience in, isn't that a consequence not being able to apply for funding?

01:07:49.895 --> 01:07:52.895
I just have a point of information.

01:07:53.346 --> 01:08:02.346
Where does that from from staff? I just need to know where does that put us as a board when agencies don't

01:08:01.526 --> 01:08:09.526
Bringing their audits in because I know that we have our own, you know. Our own auditing that has to happen, right?

01:08:06.279 --> 01:08:19.279
So what kind of Do you see what I'm saying? This is not a should we or shouldn't we from like a I love everything I know of the well experience.

01:08:19.463 --> 01:08:27.463
And I hear you. I'm speaking to the, yeah, you can't see me, but I'm over here.

01:08:21.710 --> 01:08:36.710

I'm trying to talk to you face to face. I hear what you're saying and I, and I receive it with the earnestness

01:08:35.918 --> 01:08:50.918
That you brought it. I just kind of want to know from like a logistic standpoint, cause I'm a finish line kind of gal myself.

01:08:47.977 --> 01:08:54.977
What does that mean as far as, as what happens in our office?

01:08:57.228 --> 01:09:07.228
Well, so we don't have, we're not beholden to the state. To submit a report about timeliness of audits.

01:09:05.794 --> 01:09:16.794
This is our This is our financial accountability policy. In our policy the board has the authority to relax any rule it chooses.

01:09:16.167 --> 01:09:26.167
So I think that's why these discussions are public and not these are not staff. You know, with the door shut figuring something out

01:09:25.103 --> 01:09:42.103
Like this is Your authority not ours. So that said, The one thing that kind of pops out, you sort of walked us to this very strange situation that we're in, which is that if there was a finding in our own audit

01:09:41.665 --> 01:09:48.665
Which is part of the county's combined audit, it would be by the same people who are performing the audit.

01:09:47.449 --> 01:09:57.449
For this agency. This is one of the other really adverse effects of not having enough people doing this work.

01:09:56.889 --> 01:10:10.889
And we have, I have had phone calls from the very person working on this audit about a different agency with regard to that our portion of the county's audit.

01:10:10.134 --> 01:10:19.134
Like a few years ago. And it was quite a strange situation to be in. I felt like I needed to get a lawyer, but.

01:10:18.948 --> 01:10:29.948
We get you know what I mean? Like there could we could have a negative finding in the in the county's audit As a result of not having completed audits, but that's not happened yet.

01:10:31.010 --> 01:10:34.010
There's not enough good auditors in Champaign County.

01:10:37.202 --> 01:10:51.202

So I guess just to play Devil's Advocate a little bit. If there is a either a small agency that has a lot of, we, say a large portion of 6 figures.

01:10:49.944 --> 01:10:56.944
And they're requesting the release of funding and it's a similar situation. I know we say we're going to take it.

01:10:56.131 --> 01:11:03.131
In a case by case basis, but. At what point would we say no

01:11:04.389 --> 01:11:07.389
If it's a similar situation such as this?

01:11:09.840 --> 01:11:13.840
I don't think there's an easy answer. I'm just curious to hear other people thoughts are

01:11:14.148 --> 01:11:21.148
I, I guess I don't have necessarily an answer to that in terms of my thoughts, but I guess.

01:11:21.211 --> 01:11:37.211
One thing I was considering is if we released half of the requested amount and then the agency was able to bring us an update next month when the audit is supposed to be due back to them.

01:11:34.779 --> 01:11:49.779
You know, we are going to be having a meeting next month. That apparently I will be running. Would that because it would be, 2 months worth of payments.

01:11:48.528 --> 01:11:57.528
And then one month later could hear an update and potentially we release more depending on what that update is.

01:11:56.840 --> 01:12:22.840
Could that be a reasonable compromise? I'm putting it out there and not necessarily like glomming onto it as like this is what I want to for sure do, but I'm throwing it out there as an idea considering the timeline of we have the opportunity next month if the agency can provide us an update in advance of the agenda creation

01:12:22.208 --> 01:12:36.208
That we could hear. You know, how the progress has been. So I'm hearing the main concern is we're setting a precedent here and we're concerned about what we're going to do later in the same situation.

01:12:34.471 --> 01:12:45.471
So I think for me I have a few thoughts of past experiences in my mind. I want to have

01:12:44.721 --> 01:12:55.721

Some kind of safety net in case there's issues that arise. I don't know if I want to name the agencies in the past, but like I remember

01:12:55.039 --> 01:13:05.039
Rattle the stars we had to get money back from. And then Dreaam was an issue. It worked out, but we didn't know for a long time

01:13:04.725 --> 01:13:22.725
That that was going to work out and that was a little stressful. So those are kind of my past experiences of wanting to have something there that if For some reason there's issues were not stuck trying to go back.

01:13:22.543 --> 01:13:32.543
And fix things that are a little more difficult than after release payments or all the payments. But that's just my thought.

01:13:30.725 --> 01:13:41.725
Not that I expect that to happen. I, I agree with everything everyone else has said. If everyone decides they want to release both payments, I'm fine with that, but those are just my thoughts.

01:13:41.284 --> 01:13:54.284
Well, I was thinking of Rattle the stars too and that created bad feeling everywhere among us and with the people involved in in the agency.

01:13:54.792 --> 01:14:01.792
It was not pleasant at all, extracting the money. Back. Yeah.

01:14:01.663 --> 01:14:11.663
Well, they wouldn't give it back. And the and then. It, it went on, I don't know how.

01:14:10.483 --> 01:14:21.483
We had to contact their board members and that they are responsible for the fund. Yeah, they don't yeah if the person that was running it was not going to return the funding

01:14:21.042 --> 01:14:37.042
And then that finally got. Either way, boards are individually and collectively reliable for the for the funds not the director like we should have started with the board but the information we had about the board members was not up to date.

01:14:37.358 --> 01:14:45.358
So there were, I had, I did a lot of like sleuthing and I don't like the life of a private investigator.

01:14:43.538 --> 01:15:00.538
So I appreciate like But if we have processes in place, that's better. Then. Yeah, but I but we do have a list of agencies who have not completed audits which because they weren't getting funding the next year, so there was no incentive.

01:14:59.985 --> 01:15:16.985

And they're just not eligible for funding. And it's, there is a common
characteristic among those agencies which suggests maybe, that we should
have a category of different financial accountability standards

01:15:16.410 --> 01:15:25.410
For small agencies. It's it's kind of it's interesting that like we're
This is the value, but we can't.

01:15:24.915 --> 01:15:40.915
Our accountability standards are too high to support the value so we have
tried putting support in place like by paying for an accountant to help
agencies and that that did help a little bit, but it didn't solve the
whole problem.

01:15:39.112 --> 01:15:54.112
It's not the level of of involvement that small agencies might really
need. So anyway, it's a topic for the future, but that's all we have
right now is the incentive is not is lack of eligibility.

01:15:54.616 --> 01:16:08.616
There was a category, wasn't there, but it was for agencies that were
more like parent groups when I was on the disabilities board, and the
amount of money was very small and they didn't have to do an audit.

01:16:08.626 --> 01:16:14.626
It was like 30,000 or less for their budget.

01:16:13.990 --> 01:16:21.990
But we just had the 2 categories. I'm finding whole releasing all
payments, but one month.

01:16:20.751 --> 01:16:28.751
I think one month is like almost 9 or $10,000 then. Or no, is it less
than that?

01:16:29.802 --> 01:16:40.802
The June payment is usually a few dollars more than the others. So it
might be like the most but it would be you guys just decided number you
feel good with.

01:16:43.264 --> 01:16:58.264
Yeah, it's 8.25 per month. $8,250 around that. So you're suggesting that
we released all the funds except for the 8,000.

01:16:59.698 --> 01:17:09.698
Hopefully that's enough of incentive to finish the audit I'm I can get on
board with any of the scenarios that we just talked about.

01:17:10.656 --> 01:17:38.656
So the payments were 8,333 each month until the June payment and I think
it was like 8 3 3 3 6 so I feel like you could you could just do this
arbitrarily if you like and then we can say you know pending there, and
we can say the June payment will be released pending review by you know
mental health sports staff So you could

01:17:34.345 --> 01:17:44.345
So, and no one has put a motion on the, Lord, I don't, the words

01:17:45.519 --> 01:17:51.519
You could change the motion to say release. March, April, and May payments.

01:17:53.588 --> 01:18:01.588
Yeah. And then. Because because then automatically you're going to release June once audit is completed and everything's done.

01:18:00.153 --> 01:18:05.153
We don't have to make a. Okay. Yeah, is that correct? Okay.

01:18:06.966 --> 01:18:11.966
Yeah, how much would that be for March, April and May? Those would be

01:18:13.850 --> 01:18:20.850
Yeah, yeah. 25,000. It's like 24 9 9 9. I don't know.

01:18:18.790 --> 01:18:27.790
This is they're in the payment schedule they were presented as 8 3 3 3 for each month and then the catch up as 8 3 3 3 for each month and then the catch up is June.

01:18:27.419 --> 01:18:35.419
But you can do this however like if you wanted to just say March April and May payments it would be just under 25.

01:18:39.107 --> 01:18:48.107
Are people okay with that plan or oh, we were thinking about maybe releasing all payments except for June

01:18:49.478 --> 01:18:56.478
And then this way there's 1 month there of incentive to just finish the audit. Yeah, I would be in favor of that.

01:19:00.850 --> 01:19:08.850
Alright, so I'll move for a motion to authorize the CCMHB staff to release March, April, and May.

01:19:08.978 --> 01:19:28.978
Of June 2023 payments, for the well. Oh, sorry. I'll move for a motion to authorize the CCMHB staff to release the March, April and May of 2023, staff to release the March, April and May of 2023 payments for the Well Experience contract MHB, and 23 payments for the well-experience

01:19:29.172 --> 01:19:33.172
contract MHB, 23, payments for the well experience contract MHB, 23 dash 0 6 8 for the Well Family Care Program totaling

01:19:35.722 --> 01:19:43.722

Was there a second? Seconded. I need further discussion. Alright, can I get a roll call, please?

01:19:48.480 --> 01:19:50.480
Lisa Liggins Chambers.

01:19:51.103 --> 01:19:55.103
Yeah, Yes, sorry.

01:19:54.189 --> 01:20:04.189
Chris Miner. Molly McLay. Elaine. Jen Straub.

01:19:54.764 --> 01:20:05.764
Yes. Yes. Yes. Yes.

01:20:04.759 --> 01:20:11.759
Yes. Alright. Motion passes. Good work team.

01:20:05.388 --> 01:20:07.388
Jon Paul Youakim.

01:20:16.260 --> 01:20:18.260
Thank you. All so much.

01:20:18.828 --> 01:20:22.828
You're very welcome. Again, we appreciate all the work that you guys do.

01:20:22.700 --> 01:20:32.700
The next item is the old business, so the MHB PY 25 awards by priority just for information on pages 118 to 119.

01:20:32.200 --> 01:20:40.200
Any comments for that? Since we've already gone through that very thoroughly in previous meetings will go on to PY

01:20:34.387 --> 01:20:45.387
23 demographics and residency data are funded programs on pages 120 through 145.

01:20:46.691 --> 01:20:48.691
Again, just for information only.

01:20:48.567 --> 01:21:01.567
So this is just like to support and continue the conversation that you all have been having since probably April about just what do the demographics look like.

01:21:00.137 --> 01:21:27.137
I put. The grayed column is just general population data which comes from it's a combination of 2023 estimates and 2022 estimates so it's not perfect but And then I as Chris Miner and I were talking about prior to the meeting, we always want to be cautious with comparisons to general population because This does not show you like.

01:21:26.822 --> 01:21:35.822
Where poverty This is not a perfect intersection with poverty, which is
where we really want to point the services.

01:21:34.267 --> 01:21:41.267
And I believe the agencies do so. It's just that we're not collecting
data, which can prove that.

01:21:40.710 --> 01:21:54.710
Some other cautions about the data are that the services are all
different from each other, and there are a few instances where the agency
is reporting to you about all of the people served in their program.

01:21:53.845 --> 01:22:03.845
Even if there's other revenue in the program. So the numbers look bigger
than they do for a program which only has mental health board funding.

01:22:03.211 --> 01:22:13.211
So. Behind all of these data are other conversations. But we can, this is
also for PY

01:22:10.962 --> 01:22:18.962
23, which is a long time ago and by as Shandra said, by October, we'll
have lots of good data for you about the year that's just ending.

01:22:20.394 --> 01:22:23.394
But we'll still have those cautions about them.

01:22:26.142 --> 01:22:34.142
I do like that you put the general population numbers next to it so you
can know. What to compare it to, even though again, like you said,

01:22:34.334 --> 01:22:58.334
This is the whole, this is just the program, not the whole agency. And
one of the reasons that we just recently asked you to let us change what
we're asking about zip codes is that A 1 million years ago when we were
simply just asking for zip code data, you really could kind of drill down
into poverty, but you can't now with these zip codes.

01:22:56.895 --> 01:23:08.895
It's really the census tracts are more reliable for that and we're not
we're still not asking so we want to make it a little easier on the
agencies to report residency since we're not getting what we used to get

01:23:09.533 --> 01:23:11.533
From those data.

01:23:16.961 --> 01:23:30.961
I thought this was laid out in a very cool way and it they agree that
having the general population data kind of right next to the programs to
be able to compare was very helpful.

01:23:29.649 --> 01:23:41.649

I think. I was just kind of going through and doing a comparison kind of
across one. Like demographic point and just looking at how all the
programs we're doing, I think it could take, you know, I.

01:23:43.165 --> 01:23:53.165
Probably sit down and just like visit this document regularly to like
refresh my memory and how everything's doing.

01:23:52.971 --> 01:24:02.971
Is there a way, I mean, I love the general population, but like for
instance, Rosecrance, it could be anyone, but the general population
isn't the actual population they serve.

01:24:03.035 --> 01:24:09.035
So it really skews the stats big time. And yeah, you understand what I'm
saying?

01:24:06.422 --> 01:24:17.422
They don't serve the general population as Champaign. So it really, yeah,
I, yeah, say saying it should be different than that.

01:24:17.546 --> 01:24:25.546
So I think that you're right. I think that's true of all that really
they're.

01:24:21.535 --> 01:24:32.535
Yeah, so that's where. I mean we used to ask for income information like
a long time ago but We have stopped.

01:24:32.848 --> 01:24:41.848
Yeah, being a PhD researcher, I understand that can be kind of weird to
get to certain stuff like that exactly those numbers but but aren't they
on their intakes?

01:24:41.850 --> 01:24:51.850
I mean, it's we don't we're not asking I think that I think there's a lot
more data in every house than what we're when we're asking for.

01:24:48.410 --> 01:24:58.410
So yeah. I think that the a number that would be really nice to have next
to all these other numbers, another line

01:24:58.101 --> 01:25:05.101
Is poverty. You know, how many are. We'd have to ask them. I know.

01:25:03.734 --> 01:25:11.734
That's the issue. Right, because then that because then you know, next to
age next to race, like, origin, if you had.

01:25:11.231 --> 01:25:16.231
You know, socioeconomic status, how many were at the federal poverty
line, right?

01:25:16.100 --> 01:25:26.100

Then that would really give you an idea are we serving the proportion of our community that is lower socioeconomic status that requires may need have may have more needs.

01:25:27.238 --> 01:25:29.238
You know.

01:25:28.595 --> 01:25:44.595
I think that we probably could just ask. Hey, can you give us, you know, like we're not requiring it, but I, I imagine that a lot of agencies are asking for it because I don't know if it's something that we need from the agencies.

01:25:42.973 --> 01:25:52.973
That's for the county, right? Oh, county's numbers for these age groups and these races and that.

01:25:49.485 --> 01:26:04.485
Yeah, we can. Yeah. Yeah, we can do that. Well, that I do kind of know some of that already offhand and and so I was looking when I was putting this together I was feeling happy about some of the results because it's the very young and the very old.

01:26:03.912 --> 01:26:11.912
Who are in poverty here so that was some of our agency programs really are reaching those, but that yes, we could do that.

01:26:10.981 --> 01:26:23.981
But that's where you really. Anyway, thanks. I think the biggest thing for us is always sometimes it would like.

01:26:11.598 --> 01:26:16.598
But the zip code thing is so frustrating because it's really census tract and I don't understand all that.

01:26:22.729 --> 01:26:36.729
You know, the agency is serving, say, you know, the same proportion that of African-americans that are in the county, but they may have more, we may have more African Americans than lower socio-economic status that require

01:26:36.284 --> 01:26:46.284
More needs. And so then really you're underserving that portion of the population or like the Hispanic population.

01:26:42.669 --> 01:26:53.669
And society says, oh, we're reaching 6.8%, but really the need may be 14% that are at the federal poverty line.

01:26:47.979 --> 01:26:58.979
So really when you should be hitting them high, at a higher percentage than we are. And so that's just my.

01:26:58.431 --> 01:27:14.431

When I make a point just to make sure that we're careful. Because there's
still is a segment of the population that will not get quality care

01:27:13.689 --> 01:27:24.689
Because of who they are. Not connected to their poverty, not connected to
their, income record, none of those things.

01:27:22.933 --> 01:27:39.933
And so I just want us to be careful. When we begin looking at who we're
serving, how we're serving, there is still some underserved people that
do not get quality care or care because of who they are.

01:27:39.116 --> 01:27:48.116
Rather it be their family's culture, whether it be their gender, whether
it be their race. Whether it be all types of things.

01:27:45.239 --> 01:27:57.239
And so I just want us to kind of keep that in front of us instead of
going deep into. Are we?

01:27:56.369 --> 01:28:09.369
I'm not saying like we not pay attention to it, but just understand that
there are some people that may not pay attention to it, but just
understand that there are some people that may not have access to things
because of who they are.

01:28:15.059 --> 01:28:25.059
I paused the screen on the well experience. I just, these are data to be
really happy about like the.

01:28:24.813 --> 01:28:33.813
Distribution of services across age groups is really beautiful. There's a
really good reach To black women

01:28:32.434 --> 01:28:46.434
Which was something this agency promised. So I just, I just wanted to
like help you feel good about the last action that you took that and then
they're reaching people in Rantoul.

01:28:45.804 --> 01:28:52.804
Which has been a, you know, sort of constant cry of the mental health
board is how can we get more

01:28:52.180 --> 01:29:09.180
Services to folks in Ran... So anyway, just like so there is some good
news in these data given even given all the limitations and the other
good news is that the tool is set up like the Excel spreadsheet is set up
so that it will take me quite a bit less time to plug in PY

01:29:07.490 --> 01:29:12.490
24 data once we have it.

01:29:14.742 --> 01:29:24.742

I guess my only thing is to kind of just reiterate the Rosecrance issue in the beginning.

01:29:23.588 --> 01:29:33.588
You know looking at the programs. You know, there's some that serve point 7 5. Percent

01:29:31.779 --> 01:29:42.779
Latino origin on page 140. You know, some that serve 19%, some they serve 6 or 18, you know, another one that's heard for.

01:29:42.030 --> 01:29:53.030
So I mean like 4 out of 6 of their programs. Served, you know, less than the general population of the Hispanic portion of Champaign County.

01:29:52.100 --> 01:30:10.100
And I You know, that was the original concern during the application discussions and the funding of these. So I do appreciate you know, what they said, with their staff being people of color and different backgrounds, especially those

01:30:08.605 --> 01:30:15.605
You know, that are clinicians and those who have lived experiences, but at the same time,

01:30:14.347 --> 01:30:25.347
You know that omitting the concern which was the Hispanic or Latino origin. And they did not comment on that.

01:30:24.728 --> 01:30:34.728
And so. I don't think they heard that or. You know, they're making this argument that I didn't feel like

01:30:33.975 --> 01:30:47.975
They were responding to our concerns and I do want them to hear that was the concern. And so if they want to address that in the future, I'm definitely happy to hear that, but

01:30:46.972 --> 01:30:55.972
That is a concern that we've had. And I just want to make sure that they're taking it as constructive criticism on how to improve

01:30:56.288 --> 01:31:09.288
You know, a spot that we feel like needs improvement. You know, and if they want to do a quality improvement project to look at how they're going to reach out to more

01:31:08.547 --> 01:31:20.547
Obviously they have some programs that do reach out to, you know, Hispanic and Latino populations, you know, at a large percentage like the child and family program and the recovery home.

01:31:19.114 --> 01:31:35.114

So obviously they have had success so they probably know how to make those other programs successful if they were successful in a couple other programs and they have to learn from those and use that whatever they learned from those programs to the other programs that may not have as much outreach.

01:31:36.553 --> 01:31:46.553
And so that is that's the point I want them to take home. That's right, but if you look 3 of the 4 that have a lower rate are the ones which take referrals from law enforcement.

01:31:45.928 --> 01:31:54.928
So it's, so that's. Oh, so that's specialty courts crisis co response and criminal justice.

01:31:53.940 --> 01:32:03.940
So that's internal to the to those systems like what. Why the low engagement from Hispanic and Latino people.

01:32:05.202 --> 01:32:12.202
But the benefits case management one is still sticking out there as room for improvement for sure. But like I don't know the answer.

01:32:13.443 --> 01:32:17.443
But it's curious that it's the 3 with law enforcement referrals.

01:32:21.383 --> 01:32:24.383
That's a very good point. And I didn't think of that.

01:32:26.509 --> 01:32:37.509
Are you saying that the percentages or the numbers are low for those who are 19 to 59? Or where are you viewing that?

01:32:38.878 --> 01:32:47.878
Information. Not the age, the portion that is Hispanic. Latino. Cause that was the original concern.

01:32:47.387 --> 01:32:58.387
So the rate if you compare the general population rate of 6.8% with each of the programs. Right.

01:32:59.314 --> 01:33:07.314
So only 2 which are reaching a greater portion are recovery home and child and family services. The others are lower.

01:33:07.377 --> 01:33:17.377
But my point was just that. Referrals are restricted for those 3 and they're restricted to the systems like the drug court.

01:33:16.398 --> 01:33:30.398
Is has a very specific intake. And jail is the criminal justice referral source and then crisis is Christ's co response with law enforcement.

01:33:29.525 --> 01:33:38.525

I'm kind of looking at I was kind of just like looking at all of the programs and a lot of the programs.

01:33:38.399 --> 01:33:53.399
Are serving a smaller number of Hispanic or Latino origin individuals than the general population. But there's some programs that are serving like a much greater number like I believe courage connection was one.

01:33:49.283 --> 01:34:06.283
So that is. Interesting, I saw like. And when recovery. Which is a little bit.

01:34:05.645 --> 01:34:14.645
So, yeah, I mean, I guess obviously. Our biggest issue is with the benefits case management because of the bottleneck.

01:34:14.433 --> 01:34:37.433
Child and families had the had the no wait, right? With their after whichever one there was 2 issues one was Not having enough outreach to the Hispanic and Latino population in the county the other was the bottleneck of the mental health clinician being able to do the evaluation to see the telehealth of psychiatrists.

01:34:38.057 --> 01:34:43.057
I forget which program that was. So.

01:34:44.301 --> 01:34:49.301
But yeah, so those are the 2 Main issues, but

01:34:51.743 --> 01:35:01.743
Oh, I was paying attention to Stephanie talking about her agency and looked around and saw that Rosecrance left,

01:35:01.001 --> 01:35:10.001
And I had a couple of questions for them. So I'm glad you brought up the fact that they're they're steering around the issue.

01:35:09.315 --> 01:35:17.315
That's what they're doing around the issue. That's what they're doing. You know, suggesting that 40% of individuals for their agency of color.

01:35:16.752 --> 01:35:31.752
What does that mean? That would be my question. You know, because to me that can mean you have 35% of individuals working for your you see it as Latino American versus 1%, you know, African-american.

01:35:29.809 --> 01:35:39.809
So that would be my question, but they left. The other thing is they're not listening to us.

01:35:33.994 --> 01:35:48.994
You know, showing up to these meetings and giving us a rundown of the percentages of the individuals that work in the agency.

01:35:46.434 --> 01:35:55.434
It's exactly what you were talking about. It doesn't address the problem.
The reason I asked about the demographic.

01:35:55.121 --> 01:36:13.121
When they were here today is because their position in defending
themselves about the types of people that work for them does not address
what we see right here in front of us, which is the huge disparity

01:36:12.444 --> 01:36:24.444
In their treatment, in their outreach, in the population. So until they
can answer that question and show us that these numbers go up, we still
need to hold them accountable.

01:36:25.998 --> 01:36:34.998
Just looking at the percentage, not just for benefits, but even child and
family, these numbers are too low for.

01:36:34.745 --> 01:36:40.745
Hi, this is Michelle Hibbert. I'm the community relations for Rosecrance
for Central Illinois.

01:36:40.001 --> 01:36:46.001
So I'd be happy to pass on any of these questions if you feel that they
weren't sufficiently answered.

01:36:46.626 --> 01:36:51.626
So if you don't mind repeating that again exactly what it is that you're
needing from us.

01:36:49.553 --> 01:36:59.553
We've been talking repeatedly about Rosecrance and their outreach to the,
to the minority community.

01:36:58.868 --> 01:37:16.868
What is going on with the outreach? They come here and they talk about
the type of staff or the race, color, or gender of the staff, but that's
steering around the questions that the board has regarding their low
numbers and what they're going to do moving forward

01:37:09.048 --> 01:37:27.048
To increase those numbers for their minority clients, if this is a huge
agency and so if they're serving the entire population, then these
numbers should look better.

01:37:27.311 --> 01:37:32.311
And so going forward, we want to know as a board. Well, what are you
gonna do about it?

01:37:30.497 --> 01:37:44.497
Well, I can tell you. Considering the outreach is actually my I've only
been in the position for a year, so I will let me at least qualify some
of my experience and some of the what I have done.

01:37:44.394 --> 01:38:03.394
I have made continuous efforts to obviously work within the community
with public health with CSPH, with Strides, within the schools, making
myself available, working with other organizations, working with some of
those, CU at Home,

01:38:03.326 --> 01:38:13.326
Courage connection. I'm trying to think of some of these other other
community partners that obviously serve those that are at a disadvantage.

01:38:12.838 --> 01:38:22.838
Necessarily maybe don't have the means don't understand how it is to even
access substance use or mental health services.

01:38:21.648 --> 01:38:30.648
So I'm, I will say that I'm obviously new, but I'm always. Always open to
any other.

01:38:29.838 --> 01:38:36.838
If there's things that you feel that we are not doing or maybe there's
something that maybe we should adopt,

01:38:36.207 --> 01:38:47.207
I am more than willing to listen and hear whatever suggestions that you
might have considering that I am relatively new to this role.

01:38:48.148 --> 01:38:50.148
Alright, alright.

01:38:50.406 --> 01:38:58.406
I've heard of mentioned a couple of times you're in the schools exactly
what schools in your are you in and what are you doing in those schools
here in Champaign?

01:38:57.894 --> 01:39:01.894
You may not know specifically because I think you're regional, but can we
get that information?

01:39:01.375 --> 01:39:10.375
Certainly, that would be from our prevention program, but I can certainly
get that information and have that provided to you for the next meeting.

01:39:09.343 --> 01:39:13.343
Take that back. We're not funding that program. So I don't have the right
to ask for that.

01:39:13.970 --> 01:39:14.970
I apologize.

01:39:14.083 --> 01:39:18.083
Oh, right. Yeah, I was like, I'm like, wait, I didn't, okay, but sure.

01:39:16.465 --> 01:39:26.465

We used to fund that program and then stopped funding it. That was before I was on the board, but I just wanted to.

01:39:26.276 --> 01:39:40.276
To note that I guess my understanding was from the comments today that they were responding to specific questions from last meeting, but I wasn't clear on what the questions were that they were responding to.

01:39:35.281 --> 01:39:55.281
From the last meeting, cause last meeting. There were was also, a, during the citizen input. And I thought that was about demographics of the populations they're serving and then that this time they came back to share information about.

01:39:45.274 --> 01:39:47.274
Yeah.

01:39:56.038 --> 01:40:04.038
Demographics about the stuff because they were asked for it, but I don't remember exactly how that went down at the previous meeting.

01:40:01.785 --> 01:40:12.785
I did happen to read the transcripts for the last meeting because I was unable to attend and I wanted to familiarize myself with

01:40:12.398 --> 01:40:22.398
The activity. Unfortunately, this is probably my. This might be my second meeting, but to be honest with you, I might have attended last year and this is going to be my second.

01:40:20.729 --> 01:40:30.729
So I do a apologize. But I could tell you I did read the transcripts and from what I It did sound like you were asking.

01:40:30.417 --> 01:40:42.417
What the makeup of was the staff. That's the way I now granted I did not go through it because there was like 60 pages of transcription to go through.

01:40:35.290 --> 01:40:51.290
So I did go through it rather quickly. So that might have just been a misunderstanding because it sounded to me like you were asking about the makeup of

01:40:50.786 --> 01:41:07.786
Our staff. But I can certainly go back and You know and ask them about obviously if we can provide a breakdown of the demographics of the clients served in Champaign County.

01:41:08.857 --> 01:41:14.857
I believe that we should be able to provide that information. But.

01:41:11.794 --> 01:41:14.794
Just asking about step.

01:41:15.664 --> 01:41:22.664
Okay, yeah, I think maybe it's because we were talking about reaching the communities and stuff and maybe better if it was representative.

01:41:21.040 --> 01:41:32.040
So I understand why you might have thought we wanted that information. Well, but I remember Lisa. You asked the question because the issue was just knowing how many.

01:41:31.659 --> 01:41:40.659
I mean, you could say this, but how many staff are? You know, African American doesn't say what positions they're in.

01:41:39.042 --> 01:41:49.042
And so that was, that was the original question whether we're talking about. You know, custodial staff or.

01:41:48.852 --> 01:42:00.852
Or yeah or counselors or what and then today what was given to us was white, black, white, black as if there are no Latino

01:42:01.598 --> 01:42:08.598
staff at Rosecrance. So that was. Odd to me.

01:42:09.911 --> 01:42:15.911
Well, being Latina, I can tell you there's at least one. I could tell you that.

01:42:10.103 --> 01:42:12.103
Okay.

01:42:16.303 --> 01:42:21.303
That's not good enough for me. Are you here?

01:42:16.670 --> 01:42:26.670
Well, I apologize. I did not mean to make light of this situation, but I do know that there are Latino that are working.

01:42:26.599 --> 01:42:35.599
I did I did think she did actually do more of a breakdown in it wasn't just representative just the white and black.

01:42:34.300 --> 01:42:42.300
But to be honest with you, that was a little bit ago and so I might have missed that but I can certainly provide that information if you would like to know that.

01:42:41.160 --> 01:42:51.160
Oh, I know. I wrote it down. The leadership team is 40.48% of color, 52% white, nurses made up

01:42:49.852 --> 01:42:55.852

I think she broke down the right percent of color. Yeah, 100% color, clinical staff, 40% of color.

01:42:51.268 --> 01:43:09.268
61% white. You know, I wrote down a lot of stats that she mentioned. And again, she only talked about of color, of color of color, you know, versus white.

01:43:08.880 --> 01:43:17.880
Oh, if you. If you would like me to have that broken down as to exactly what color was speaking of, I can certainly do that.

01:43:09.761 --> 01:43:13.761
However, the broader

01:43:16.265 --> 01:43:27.265
And maybe they how many are actually clinical staff like you are reaching out in the community because I'll tell you I've been in the community for a while and lived here twice.

01:43:26.134 --> 01:43:34.134
I'm a member of a large congregation here, and I don't see you all reaching out in our community.

01:43:33.566 --> 01:43:53.566
Maybe you are because you are, you know, that's a part of your position, but these numbers show me that we do need some type of support, you know, for Rosecrance to help you all get out into the community to increase services and to increase these numbers.

01:43:55.009 --> 01:43:58.009
Oh, because they're very low. So, the minority community.

01:43:57.711 --> 01:44:10.711
I think one thing I would just add is, you know, Lynn kind of pointed out something that I didn't realize till now is that, you know, Lynn kind of pointed out something that I didn't realize till now is that, you know, for the criminal justice, the crisis co response, and the specialty courts, you know, those are.

01:44:09.959 --> 01:44:19.959
From the referral from the he said from police departments. Correct. Criminal justice is jail.

01:44:16.773 --> 01:44:27.773
Yeah. And then, crisis co response is various law enforcement agencies, and then specialty courts as court services.

01:44:17.341 --> 01:44:19.341
Correct.

01:44:27.960 --> 01:44:35.960
Something out of their control more and we have to maybe ask those specific organizations, Hey, why are you not referring?

01:44:32.336 --> 01:44:44.336
You know, is that just because there's a lack of numbers or is there
because you aren't having interpreters come to talk with them and if they
want those resources because that takes more work and more time.

01:44:43.833 --> 01:44:55.833
So that's just interesting questions and then maybe to move on to the to
that next thing. The child and family services, you know, it says, 19.5%
black or African American, but there's 34% other.

01:44:54.400 --> 01:45:04.400
So it'd be nice to know that specific demographic is and same thing for
recovery home because that kind of skews the numbers a little bit, makes
it harder, less clear about what Oh, go ahead.

01:45:03.961 --> 01:45:14.961
Is that? Other is a category that is increasingly taken advantage of by
people who identify as 2 races or more, like or they don't like the
question.

01:45:13.278 --> 01:45:22.278
So it's, you know, it's an alternative to not answering the question. To
especially younger people like in that.

01:45:19.835 --> 01:45:28.835
Basically from my perspective the only program here of these 6 that
really is an issue that Rosecrance should be dealing with

01:45:27.371 --> 01:45:42.371
Head-on is the benefits case management, cause that is the one that is
the lowest. And then the other 3 that are through the criminal justice
system, I think we should then work with them to reach out to those

01:45:43.745 --> 01:45:53.745
Entities to figure out what is that discrepancy there - is a lack of
individuals or is it because there is some kind of barrier in getting
those individuals into the program?

01:45:54.930 --> 01:46:05.930
Yeah, cause it seems like like different programs have different areas
where they're not reaching an appropriate level of.

01:46:04.496 --> 01:46:15.496
A specific communities like benefits, case management. Seems to be for
Hispanic and Latino individuals.

01:46:15.494 --> 01:46:24.494
The child and family seems like it maybe isn't reaching as many on black
individuals but seems to be reaching more uh Hispanic or Latino
individuals.

01:46:23.121 --> 01:46:34.121

So there's like It's not the same issue across programs and then of course there's the sort of when the programs are specifically

01:46:34.371 --> 01:46:41.371
Reaching people that are referred from other sources that seems to be kind of its own thing. I did want to mention

01:46:39.431 --> 01:46:53.431
Going back to the staff demographics. It's I appreciated the breakdown of the types of staff that were provided like leadership, clinical nursing, and

01:46:52.996 --> 01:47:05.996
Dividing between white and people of color though is not enough. Just to kind of clarify some of and kind of summarize some of the comments that we were discussing.

01:47:06.622 --> 01:47:09.622
More information on that would be

01:47:09.174 --> 01:47:25.174
So just remind people at 7 30. So if we want to move on to the next item. Is it Friday?

01:47:24.953 --> 01:47:33.953
So hopefully the you all, I mean, yeah. Like I think it is about this. Right. Okay.

01:47:32.390 --> 01:47:45.390
So again, the bigger issue is how they're reporting and communicating even just the data they extracted from their reports,

01:47:44.572 --> 01:47:57.572
And I've given a couple of the board members, not everyone yet, actual copy of previous reports when there was another staff

01:47:57.319 --> 01:48:14.319
Actually capturing the information. And so, I just wanna make sure like that we're mindful of how it's being communicated and even in my feedback and comments, I was like, this is very different.

01:48:11.254 --> 01:48:26.254
Just, so I just need to get some questions answered on what is actually being reported anymore? Is it because someone does not know?

01:48:25.126 --> 01:48:43.126
Is it because of other things? But the questions that are specific to what engagement looks like. And even with engagement in the churches, in our community

01:48:42.342 --> 01:49:06.342
That do house black populations and other populations. There's also some other barriers that can also inhibit engagement and so when you know that

and I do know that and have had to have conversations honestly with
people that were trying to engage them.

01:49:04.399 --> 01:49:16.399
There are different ways. And it's all connected to relationships. And so
if we're really honest and if you do not have relationships in those
communities.

01:49:15.341 --> 01:49:25.341
It's just to say, oh, this service is here. There has to be some type of
bridge and some type of connection

01:49:24.342 --> 01:49:39.342
Consistently and that may not always happen for a variety of reasons. And
so. Just have an honest conversation about that.

01:49:38.654 --> 01:49:54.654
Which is why I want you to be careful not to just lean in to income
because there are people not getting served that are very wealthy because
of someone

01:49:53.649 --> 01:50:04.649
In the door that does not provide quality care, but that's not our lane
as funders, that's another

01:50:04.209 --> 01:50:15.209
Thing that you know we just let them know and just things that they can
be mindful of. And this is why I wanted to have that breakdown of

01:50:15.340 --> 01:50:37.340
The percentages that they shared today because I think that's really
important, and it kind of piggybacks off of what you just mentioned
because if for example someone walks through the door and they don't find
anyone that looks like them, then more than likely they're going to exit
out and never take the help so that can contribute to the problem.

01:50:36.212 --> 01:50:49.212
Yeah. So, or even if the person that does not look like them. Squints up
their face or the person that does look like them squints up their face.

01:50:47.456 --> 01:50:57.456
I've been in both situations. I just like I said just wanted us to just
be mindful again

01:50:57.091 --> 01:51:09.091
That, underserved are not just poor people. There are people that are
varying. Connected and able to get resourced and are not

01:51:10.655 --> 01:51:15.655
Getting services from people because of who they are.

01:51:19.109 --> 01:51:33.109

I appreciate all the discussion today. You know, something that There's
not easy solutions to it takes a lot of work, a lot of effort, and then
also self-reflection as well.

01:51:31.606 --> 01:51:39.606
And it's a process. You have to continuously do it, you know. Yeah, I
appreciate all this discussion.

01:51:38.790 --> 01:51:44.790
So a lot of stuff to think about. So I won't make this meeting any
longer.

01:51:43.480 --> 01:52:00.480
Let's keep, move on to the next item, which is the the PY no the
evaluation capacity building on pages 146 to 210 if doctor oh So.

01:51:59.548 --> 01:52:13.548
Thank you. So Rachel is here and Dr. Dariotis is also on the zoom. I want
to say that Rachel Are you on the zoom too?

01:52:19.500 --> 01:52:26.500
Button pressed. Okay, great. I'm going to go ahead and share my screen.

01:52:32.182 --> 01:52:39.182
And get the slideshow going. Alright, can you all see that okay?

01:52:39.930 --> 01:52:50.930
So admittedly, this conversation is probably not as important as what you
all were just talking about. Good to hear the different conversations
going on in the community.

01:52:46.554 --> 01:52:59.554
So. Thank you for having me and I'm looking forward to sharing our
findings from our year one needs assessment report.

01:52:58.805 --> 01:53:11.805
And I am going to bring it back to something Lynn said earlier about
going on a long journey with data and I have to admit that got me a
little excited.

01:53:10.685 --> 01:53:21.685
Know maybe not so much the being tired of taking surveys because who
doesn't love a good survey but with that said I'm going to go ahead and
get started here.

01:53:20.937 --> 01:53:29.937
And so, Jacinda and I like to start with gratitude and appreciation
because we're really grateful to get to do this work.

01:53:29.617 --> 01:53:42.617
And so a special thanks to the board members and staff who have been a
part of this work, agency staff and leaders, our collaborator who I think
was that present at the last developmental disabilities meeting Dr.

01:53:41.737 --> 01:53:54.737
Nate Underland. Who's been helping with some of the video and communications pieces. Special thanks to research and evaluation assistant Sofia Shizia and Sloan Ward who are students working on the project.

01:53:54.577 --> 01:54:02.577
And of course funding. With Dr. Dariotis for the Champaign County Mental Health and Developmental Disabilities Boards.

01:54:02.887 --> 01:54:03.887
So thank you.

01:54:03.891 --> 01:54:16.891
This presentation, we're going to try to keep it a little bit high level and you can find all the really good juicy details about program evaluation and the annual report that you should all have access to now.

01:54:15.756 --> 01:54:27.756
And so I will start with the takeaways and then move on to the broader context. Discuss some of the key findings that we saw at a high level and share some quotes that we have

01:54:26.531 --> 01:54:37.531
And talk about moving to next steps and then I'll rehash the takeaways and we'll share one of the micro learning videos that we've created as a result of this project.

01:54:35.840 --> 01:54:39.840
So.

01:54:41.344 --> 01:54:49.344
So we'll start with the takeaways. The key things that we heard was that agencies and boards want to be heard.

01:54:47.845 --> 01:54:56.845
And so we are using participatory approaches for needs and action plans. Agencies and boards want resources to be able to do this work, right?

01:54:57.966 --> 01:55:12.966
We know that. And then we do want to work together and acknowledging that. Communities of practice and open communication are really important as we move forward and improve program evaluations as well as the services being provided in this community.

01:55:14.644 --> 01:55:27.644
So our overarching goal here is to build a valuation capacity of Champaign County mental health and developmental disability boards and agencies using participatory and empowerment approaches.

01:55:27.608 --> 01:55:39.608
Tales in a couple slides. And the year one goal was to determine agency and board needs strengths and expectations for our team's roles and activities in future years and then start to move to action.

01:55:39.857 --> 01:55:44.857
And so. Really thankful that we got to start to move to action in year
one.

01:55:46.234 --> 01:55:52.234
And so I'll share a little bit more about our approach. So the 1st piece
is that it's participatory.

01:55:50.612 --> 01:56:02.612
And so the goal of the participatory approach is to center the voices of
staff. And different perspectives that are really integral to doing this
work in order to develop a holistic understanding of

01:56:01.747 --> 01:56:09.747
Capacity, what's going well, what could need additional support, and
something our team can provide. Help give that perspective.

01:56:07.558 --> 01:56:20.558
From hearing from everyone. And then the empowerment is where that
capacity building piece comes in and we're looking at boards and agencies
to implement and sustain these practices.

01:56:18.929 --> 01:56:29.929
So we're working closely with a few agencies and we'll talk more about
that as well. And the goal is ultimately that we have continuous learning
organizations.

01:56:31.180 --> 01:56:47.180
Here's a quick visual discussing what it means to do participatory
approaches. And so for those of you who aren't familiar with research, a
lot of the traditional approaches to research fall more into that
helicopter science type of category that you see.

01:56:46.814 --> 01:56:58.814
On the left of the screen, which is more like doing research to
communities or for communities. As opposed to when we shift to the right
doing research with and by communities.

01:56:59.429 --> 01:57:05.429
With the goal of having that be more of our directive with moving forward
with capacity building in this setting.

01:57:07.115 --> 01:57:28.115
And here is an outline of what empowerment evaluation looks like. And so
we have. We want to achieve the outcomes, which is depicted on the left,
but in order to do that we need to understand the current level of
capacity and what tools trainings and technical assistance are needed to
move forward towards our goals here.

01:57:28.805 --> 01:57:38.805
And so. That's why it was really critical for us to spend so much time
figuring out what was going on, what were the needs, were, what the
strengths were so we could then build on that for those action steps.

01:57:42.933 --> 01:57:54.933
And so we were able to collect data and perspectives from a lot of different sources. And so we did 13 interviews and focus groups with agency leaders, board members, and previous evaluators.

01:57:54.059 --> 01:58:05.059
We did one group level assessment that captured perspectives from 19 agencies, 33 staff and 250 collective years of experience with over 2,000 insights.

01:58:04.428 --> 01:58:13.428
Meaning we had over 2,000 data points that we generated from this event, which we were really excited about and spent.

01:58:12.807 --> 01:58:21.807
Here and I really got to dig into all the good stuff right away. And then we shifted to a survey after the DLA.

01:58:20.178 --> 01:58:30.178
We also did one before and that was to sort of gauge what was going on and to direct some of the GLA pieces and figure out what went well with the GLA afterwards.

01:58:29.308 --> 01:58:43.308
Part of this also involved 64 agency reports being reviewed by our team to figure out what outcomes were being measured and additionally using that to figure out what was going well, what could use additional work.

01:58:42.612 --> 01:58:51.612
And ultimately we had, I'm going to minimize this here, we had 76 perspectives included from agency staff.

01:58:50.678 --> 01:58:58.678
Agency leaders and evaluators. I'm sorry, it looks like maybe you can still move that around here.

01:59:00.079 --> 01:59:13.079
Okay. So we were really pleased with the number of people who showed up to be a part of this year of needs assessment because it helped us understand what was going on in the community and what was going on with these agencies.

01:59:15.010 --> 01:59:28.010
We are very excited. And so this is me stewing over 2,000 data points. And it was, it was really good and it's colorful so it makes my office look pretty.

01:59:30.003 --> 01:59:41.003
And so here's a little bit about how we handled the data that we received. So we read and the interviews and focus group transcripts to look for the key ideas as a part of them.

01:59:39.064 --> 01:59:54.064

We reviewed open-ended questions from survey data. We reviewed those 64 agency reports. And then for that group level assessment, the analysis takes place in the session as well as our team going back and doing a secondary analysis.

01:59:52.267 --> 02:00:06.267
But you can see a picture from the group level assessment session here. The prompts are up on the walls if you weren't there and the prompts related to evaluation type topics and figuring out what's going on here.

02:00:06.016 --> 02:00:13.016
And so just short responses and then people get to read and reflect and develop their own ideas and themes as a result of this event.

02:00:14.343 --> 02:00:26.343
And so here's a high level version of what we learned from all of this data. And the 1st piece here is that we don't know what we don't know, familiarity with evaluation varies.

02:00:24.842 --> 02:00:35.842
And so sometimes when we spoke with people, we found that they were using a lot of good evaluation practices but maybe didn't have the language that we used to describe it coming from an academic setting.

02:00:36.963 --> 02:00:50.963
We found that some people really didn't have a lot of experience doing evaluation and just across the board trying to figure out what language do we need to use to see if they are using those evaluation practices and if not what language should we use to engage them.

02:00:51.019 --> 02:01:03.019
And so some recommendations we had here were figuring out what evaluation resources will be most useful to individual agencies compiling and creating evaluation resources and for agencies.

02:01:05.028 --> 02:01:14.028
Making time and space to participate in these capacity building activities and then for the board to communicate with agencies about why evaluation capacity building is important.

02:01:15.021 --> 02:01:24.021
Our next theme was that user friendly evaluation training is needed and all parties are receptive to learning. So what we heard from different groups of people was that.

02:01:23.835 --> 02:01:32.835
People are really receptive to learning these evaluation strategies and that was reassuring to us because that's our goal here.

02:01:30.032 --> 02:01:53.032
And so everyone was willing. And we have this quote here. I'm new to the nonprofit world and I'm excited to have a chance to absorb the different vocabulary focus points relating to evaluation, reporting versus the more corporate background that I come from.

02:01:30.903 --> 02:01:37.903
And so we want to meet people where they are, figure out where they were, which was the point of the needs assessment, and then work from there.

02:01:52.593 --> 02:02:05.593
And that was someone from an agency. And so identifying where people might have a good idea of how to do things but maybe don't have the same jargon, figure out what is actually expected in this field and so on and so forth.

02:02:05.594 --> 02:02:25.594
And so this is helping us inform our micro learnings. So we're going over logic models, selecting outcome measures, and there's a long list here of ideas and we're working with a working group which was an action item that came from this 2 to help us inform what other topics will be the most important moving forward.

02:02:26.706 --> 02:02:32.706
And then again for the board and agency recommendations providing feedback on training and resource materials.

02:02:34.032 --> 02:02:44.032
The 3rd key idea we had here was giving back time for via evaluation tools and efficiencies. So we know that we can't actually give people time.

02:02:36.655 --> 02:02:49.655
I wish I could. I wish I could just poof. Here is an extra hour and wouldn't that be lovely?

02:02:48.271 --> 02:03:04.271
And so recognizing that agency staff have limited time and capacity and that this is often one of 10 things that is needed to be done in a day and it's not often the main goal of what their day might look like.

02:03:02.343 --> 02:03:16.343
And so our hope is that we can develop evaluation efficiencies like standardized data tools to help make things move a little smoother and hopefully give back some of that time.

02:03:16.642 --> 02:03:24.642
We end up providing a lot of support from our office and we are not equipped to do it, but it creates some cross purposes for us.

02:03:22.581 --> 02:03:35.581
We cannot help people fill out their reports and then be the ones evaluating the reports. It's really a challenging, really a challenge, but increasingly we are a called to help new agency leaders understand their jobs.

02:03:36.524 --> 02:03:42.524
Highlighting where a group like an evaluation team might be able to step in and provide support.

02:03:42.333 --> 02:03:58.333
And so we're providing intensive technical assistance to a few selected agencies. Our hope is to help create institutionalized knowledge where if someone leaves the agency that the practices will be withstanding of those changes.

02:03:57.244 --> 02:04:21.244
And training and best practices and data collection and management. And hopefully again for agencies making that time and space to implement recommendations, developing a shared evaluation strategy and then for the board providing funds to cover the cost of quality evaluation strategies or activities including external support if internal support is not available.

02:04:21.388 --> 02:04:27.388
And something else that came up here was the exploration of the feasibility of a linked data system.

02:04:25.760 --> 02:04:36.760
And so that they're really big and separate conversation, but that's something that came up that we were discussing as well and whether it would be feasible and useful and something that people would want.

02:04:37.190 --> 02:04:47.190
And then the last piece here is ensuring that there's appropriate timeframes allotted for seeing program effects for the evaluations and reporting.

02:04:48.257 --> 02:04:58.257
The 4th key idea that we took away was developing capacity for storytelling and effective reporting. Sorry, telling's really important.

02:04:56.695 --> 02:05:03.695
People like to take those snippets away and share them. They can be used for lots of different reasons.

02:05:02.254 --> 02:05:10.254
But our hope is that we can help use. Evaluation methods to share program stories and improve reporting. And we are hearing that that's what agencies want.

02:05:08.575 --> 02:05:15.575
They want to be able to use data to share stories that are meaningful to them displaying the importance of their work.

02:05:16.755 --> 02:05:19.755
And also what you all want to hear as well.

02:05:20.005 --> 02:05:29.005
And here's a quote that sort of encompasses that. We are a relatively small organization and have a hard time gathering data from all of our participants.

02:05:28.393 --> 02:05:41.393
Found qualitative data, so textual data, to be the most informative,
talking with families, participants, and staff, and using those rich
stories to inform my decision-making process is probably the most useful.

02:05:40.641 --> 02:05:46.641
It would be nice to have more quantitative data to back this up, but
getting that with consistency has been challenging.

02:05:45.828 --> 02:06:08.828
And so. Moving towards those recommendation pieces. We're working on the
quantitative and qualitative capacity building and potentially mixing
those methods and for agencies making time in space and for the board,
the recommendation was simplified and refined previous report templates.

02:06:07.004 --> 02:06:15.004
And that was something that has been done and the agency staff had
reported finding useful and helpful and something they were thankful for.

02:06:16.190 --> 02:06:24.190
And then another recommendation there is providing concrete examples of
expected outcomes including openness to qualitative narrative and
quantitative findings.

02:06:25.512 --> 02:06:36.512
And the last piece here is adopting a mindset of we're all in this
together. And the essence of this is aligning expectations across agency
collaboration.

02:06:36.192 --> 02:06:46.192
And evaluation team engagement to advance evaluation and move to
outcomes. Really, really harnessing everyone's.

02:06:47.956 --> 02:06:54.956
Abilities, skills and talents to come together to figure out how to move
forward to move to the outcomes that we all want to see in the community.

02:06:55.702 --> 02:07:03.702
I think keeping us board members more in the loop like maybe telling us,
you know, giving a report at each of our meetings like what's going on?

02:07:04.020 --> 02:07:10.020
What are you doing? And so that's why I'm here. So hopefully this is
helpful to hear what we've been working on.

02:07:09.576 --> 02:07:21.576
And the recommendations. So those progress updates, brief agency overview
videos was something we've talked about as well where we're highlighting
what some of the agencies are doing that could be used for multiple
purposes.

02:07:20.319 --> 02:07:34.319
For agencies volunteering to participate in the working group for
learning community. And so we've started meeting with that group and

they've been showing up and coming up with ideas and that's been really fun to move forward as well.

02:07:35.127 --> 02:07:42.127
And then for boards and agencies, improving communication channels for shared goal and expectation setting.

02:07:42.881 --> 02:07:52.881
And so shifting to that moving to empowerment piece here. And this these were from the pictures you saw with the sticky notes.

02:07:50.882 --> 02:07:57.882
These were some of the sticky notes we saw in response to a prompt that says, tell me about your experience with evaluation.

02:07:57.386 --> 02:08:05.386
And we have this continuum here that says, don't follow me, I'm just a hamster on a hamster wheel all the way to, you got this.

02:08:05.138 --> 02:08:13.138
And so hopefully as a part of this empowerment process, moving to that, you got this, you know, sort of cheerleader, cheerleader mentality.

02:08:13.761 --> 02:08:13.763
So.

02:08:13.763 --> 02:08:22.763
So our next steps, intensive technical assistance, on-demand micro learnings, which you'll get a sneak peek coming up next.

02:08:21.952 --> 02:08:32.952
That are accessible to everyone and we're getting feedback on those as we go here, gaining feedback and guidance from that working group, developing workshops and trainings.

02:08:33.954 --> 02:08:39.954
And implementing recommendations that have been identified as being the most important to moving this work forward.

02:08:40.765 --> 02:08:47.765
And so to reiterate those takeaways that we have is that agencies and boards want to be heard.

02:08:47.570 --> 02:08:51.570
We want resources and we want to work together. So.

02:08:52.443 --> 02:09:05.443
And featured here is my dog Mazi and I'm very excited to share this one on over-promising and under-delivering and talking about how to select outcomes that we want to report on.

02:09:08.072 --> 02:09:12.072
Let's see. Do you know if I need to be remain muted?

02:09:15.784 --> 02:09:19.784
We'll get to go. Okay.

02:09:18.395 --> 02:09:20.395
I see.

02:09:26.023 --> 02:09:33.023
Today we are going to talk about how to avoid over-promising and under-delivering when it comes to program evaluation.

02:09:26.586 --> 02:09:28.586
Alright.

02:09:32.522 --> 02:09:42.522
You will learn some tips to implement when you're writing grant applications or similar items and by the end of this video we're writing grant applications or similar items.

02:09:40.771 --> 02:09:44.771
And by the end of this video, we hope you understand how to focus on a few top priority outcomes.

02:09:42.347 --> 02:09:47.347
And by the end of this video, we hope you understand how to focus on a few top priority outcomes that are achievable within the reporting period.

02:09:48.896 --> 02:09:56.896
This video will use a metaphor to walk through some of these tips. We will introduce you to a hypothetical project called Canines for Our Minds.

02:09:57.527 --> 02:10:02.527
Give me one second. I think it's maybe sharing a different screen.

02:10:05.414 --> 02:10:14.414
E 9 for our minds is a dog training and therapy program for people who experience PTSD and the program has 3 steps.

02:10:06.527 --> 02:10:08.527
Okay.

02:10:14.341 --> 02:10:25.341
These are steps that a trainer, psychologist, and a dog owner will go through together. The 1st step is a basic command program in which the dog learns new tricks.

02:10:24.775 --> 02:10:35.775
The second is an advanced dog training program that takes it to the next level. And the 3rd are therapy sessions involving the dog and a clinician for one year.

02:10:34.779 --> 02:10:48.779

We have different outcomes targeted for each of these steps. For this hypothetical example, we're going to focus on how to avoid over-promising and under-delivering in the 1st stage of the program, basic command training.

02:10:47.899 --> 02:11:07.899
This is Mazi. Muzi needs to learn some new tricks. That he will know 20 tricks by the time he finishes the program.

02:11:06.920 --> 02:11:17.920
20 tricks, wow. I can't wait. Thank you so much for trusting Mazi to us.

02:11:15.860 --> 02:11:26.860
Mazi to us. Mazi learned how to sit, lay down, take a bath. Oh, raise the roof.

02:11:27.167 --> 02:11:43.167
Stay and come. Good boy, Mazie. Yeah, so what do you think? Said 20 tricks.

02:11:42.918 --> 02:11:52.918
OK, let's try this again. This is Mazi. Mazi's trainer promises that she will teach him the fundamentals.

02:11:51.103 --> 02:12:06.103
Like sit, stay, and down. I wasn't expecting Mazi to be able to speak and take a bow.

02:12:05.234 --> 02:12:17.234
And so in the example we just went through, we talked about making sure we only promised the essential trips.

02:12:16.503 --> 02:12:25.503
Will look at a hypothetical list of all the desired outcomes that might result from this program and considering all of the steps of the program.

02:12:25.107 --> 02:12:37.107
We're hoping that this program results in reduced severity of symptoms, PTSD remission, improved sleep, improved well-being, knowledge on how to handle service animals.

02:12:36.414 --> 02:12:47.414
Skills on how to optimize service animal experience, improving interpersonal relationships, and tools for fostering self-care and resilience.

02:12:42.363 --> 02:12:54.363
Some of these outcomes could be measured pretty quickly, but some we might not expect to see for a longer period of time.

02:12:45.605 --> 02:13:01.605
And so being able to report on all of these outcomes would require a really long survey at different time points or other forms of assessment.

02:13:01.224 --> 02:13:10.224
And that means it would take more capacity to develop more energy from the participant and more capacity to analyze and report on those outcomes.

02:13:03.516 --> 02:13:24.516
Instead we want to focus on, let's say, the 3 top priority outcomes for this program. So we decided that 90% of individuals should be able to report on reduced severity of symptoms.

02:13:22.727 --> 02:13:31.727
90% of individuals report improved well-being and 100% of individuals gave skills on how to optimize their service animal experience.

02:13:31.548 --> 02:13:40.548
These outcomes can be accurately measured using clinical assessment self-reporting and there are not so many that it would be too challenging to deliver on.

02:13:39.355 --> 02:13:55.355
But focusing on the most important desired comes makes it easier to deliver what we hope to see. Here are some tips for ensuring we can deliver what we promise.

02:13:39.732 --> 02:13:46.732
Most programs like this hope to see a variety of outcomes and it can be challenging to pick just a few.

02:14:08.314 --> 02:14:17.314
So if we think back to our 3 core that 90% of individuals report reduced severity of symptoms for example.

02:14:15.428 --> 02:14:27.428
We know that We expect to see a reduced severity of symptoms based on previous literature that says that dogs will help with severity of symptoms.

02:14:26.999 --> 02:14:36.999
We can also know that we can expect to see these outcomes within the reporting period. And we also know that there are reliable and valid measurement tools within the reporting period.

02:14:35.742 --> 02:14:40.742
And we also know that there are reliable and valid measurement tools for assessing severity of symptoms and well-being.

02:14:39.871 --> 02:14:49.871
So stay tuned for a new micro learning about choosing and measuring program outcomes. Thanks for watching.

02:14:53.102 --> 02:15:04.102
So, you know, my, my dog is officially a part of the evaluation capacity building team and I hope that his contributions are acknowledged.

02:15:03.725 --> 02:15:19.725
So that's just an example of one of the things that we've been working on that's been, it's been fun really in figuring out what works for people and we, we got feedback on this from multiple groups before we finalized it.

02:15:19.729 --> 02:15:29.729
So it went through lots of iterations of changes in there. But. Before I end, I do want to highlight,

02:15:30.096 --> 02:15:44.096
Thank you so much. The agencies in this county are doing wonderful work and we just see ourselves as one set of tools and wonderful work and we just see ourselves as one set of tools in the toolbox that want to see in the community.

02:15:45.670 --> 02:15:49.670
So. Thank you again for the opportunity to be here and to do this project.

02:15:51.041 --> 02:16:05.041
Thank you so much. Really appreciate everything you guys have done. You know, just improving the methodology of the agencies and how they function and, you know, hopefully the evaluation efficiency that they, that they do when they're evaluating their.

02:16:04.098 --> 02:16:13.098
Their clients and then you know increasing their program effectiveness so I really appreciate again everything that you guys are doing.

02:16:14.472 --> 02:16:19.472
Thank you. I'm happy to take any questions you all have.

02:16:23.979 --> 02:16:25.979
If they're hard, I'll field them to Jacinda.

02:16:31.597 --> 02:16:38.597
Thank you so much. Thank you. Alright, with that we'll move on to the Expo updates on page 211.

02:16:43.986 --> 02:16:47.986
October 26th Let's see.

02:16:49.302 --> 02:16:59.302
So I guess Halloween will be the Thursday after, so will people go trick or treating on November second?

02:16:59.116 --> 02:17:04.116
I don't know how hard people go trick or treating on Thursday night. There's a night.

02:17:01.749 --> 02:17:05.749
Okay, I don't have children. So I don't need to ask an expert. So.

02:17:05.236 --> 02:17:13.236
I feel like you are among children enough to know this at this point. I mean, I dress up on Halloween in our office.

02:17:11.935 --> 02:17:19.935
We all dress like we have a theme every year. We don't usually have candy. I mean, maybe you should have toys like bouncy balls and stuff like that.

02:17:20.365 --> 02:17:32.365
Yes, trick or treat is always celebrated here on following day despite it being a horrible idea. Well, at least the next day is Friday.

02:17:32.560 --> 02:17:38.560
They're all gonna be crashed on a sugar high in class and then they can sleep it off and

02:17:37.362 --> 02:17:48.362
Everyone should make sure they wear reflective gear when they're outside trick or treating that's the number one injury is car accidents.

02:17:49.676 --> 02:17:51.676
For kids running across the street.

02:17:52.686 --> 02:18:00.686
And flammable capes. Make sure your jacko lanterns are. Jack-o-lanterns are not actually lit with candles inside.

02:18:00.622 --> 02:18:07.622
Maybe those little Electric ones are probably safer for kids. Yeah.

02:18:08.487 --> 02:18:20.487
No, not everything's, how's the fundraising for the expo going? It's gotten really difficult.

02:18:16.429 --> 02:18:36.429
I think we've had sort of a. Through small group discussion about While the sponsorship opportunities seem fewer and harder to get, there are so many more health fairs and and sort of like maybe target population specific expos.

02:18:35.747 --> 02:18:49.747
So we're starting to use those as the marketing opportunity, which is good. Instead of being, you know, worried about them taking business away from our expo, we're connecting all the expos

02:18:46.745 --> 02:19:13.745
To somebody which makes it hard for individuals to. There's a county treasure made me some promises in the hallway but also with the caution, the treasurer made me some promises in the hallway, but also with the caution that she may not be able to, she may not be here long enough to implement them for us to have credit card or online payment like she would really like to do that.

02:18:48.058 --> 02:18:53.058
You can't donate online to the expo. I know. You have to like write a
check. Yeah.

02:19:12.737 --> 02:19:19.737
On behalf of our expo but it's something it's a Right? Like she's not
gonna be here forever.

02:19:18.874 --> 02:19:24.874
So we can't just like donate the money to the mental health board and
then you guys allocate the funding.

02:19:25.267 --> 02:19:41.267
It would still have to be a check. Yeah, That is a bit. I get my send of
emails like the doctors, you know, and that are pediatricians or did the
developmental pediatricians at Carle or psychiatrists at Carle?

02:19:40.391 --> 02:19:48.391
We're gonna have to write a check and send it to who. And I was just,
okay, but then, okay.

02:19:48.759 --> 02:19:56.759
Oh, I'm sorry. I misunderstood. That's still a lot harder though than
just being able to like pull on my credit card done.

02:19:54.198 --> 02:20:05.198
I have to go from my checkbook in my house somewhere. You know, the only
time I use my checkbook is to pay the Champaign Urbana, was it the
waterworks district thing?

02:20:03.758 --> 02:20:10.758
Cause it's cheaper than paying online because use a stamp. The sanitary
district. Thank you.

02:20:13.384 --> 02:20:18.384
Yeah, that's the only time I use my check because that and like Christmas
and birthdays.

02:20:25.694 --> 02:20:34.694
Good. Oh, okay. All right, any other questions, comments? No, okay.

02:20:31.504 --> 02:20:40.504
All right, we'll move on to successes and other agency input. Any
agencies out there?

02:20:41.757 --> 02:20:47.757
Or any individuals that would like to participate? We'll leave it up to
5 min.

02:20:46.445 --> 02:20:52.445
All right, seeing none, we'll move on to board of board reports. Only
board to board reports.

02:20:51.636 --> 02:20:59.636

No. And he, I'll go ahead. I did go to community coalition and I've already

02:20:59.033 --> 02:21:12.033
Told you about the community assessment. Needs assessment but also on the sheriff reports that there's been an uptick in mental health and substance abuse

02:21:11.667 --> 02:21:23.667
Problems in the jail, there's more than usual. And then the only other thing I won't go through the whole list of things, but the Chief Boone did a presentation

02:21:23.232 --> 02:21:33.232
For Urbana crime in which he overlaid maps of where the shootings were, where the domestics are domestic

02:21:34.357 --> 02:21:42.357
Disturbances are. And it's all the same places, you know, and he said, and it's been there for 20 years and

02:21:42.188 --> 02:21:54.188
So just to, you know, the, the neighborhoods with poverty mostly and so on. So that's a focus of his is data gathering.

02:21:55.248 --> 02:22:00.248
So if we need. Those kinds of data. He's got them.

02:22:01.625 --> 02:22:06.625
That's all. Any county board input.

02:22:10.685 --> 02:22:14.685
Alright, any. No.

02:22:15.437 --> 02:22:29.437
No. Alright. And then any board announcements. I just wanted to say, cause I didn't get to accept, I, I, we didn't like accept nominations, but I just wanted to thank your trust in me for becoming president.

02:22:21.364 --> 02:22:44.364
I'm very excited to take on this role. I actually like looked back and yesterday was the 15 year anniversary of me setting foot in the school social work for my MSW orientation.

02:22:43.874 --> 02:22:54.874
I think it was cool to kind of have that coincide with now. Also, I'm dating myself and I probably, I know that I don't necessarily.

02:22:54.269 --> 02:23:05.269
People might have underestimate or underestimated my age. Or maybe overestimated, but anyway, I'm very excited and I also wanted to thank Dr.

02:23:02.455 --> 02:23:20.455

Youakim for his service as a president of the board for 2 years, even
though you didn't know you were going to get nominated for 2 years even
though you didn't know you were going to get nominated when you did a
great job and we're glad to have you as vice president still being in
leadership.

02:23:18.833 --> 02:23:29.833
So thank you to Dr. Thank you. And that is all. With that, I will move to
adjourn so all next month.

02:23:29.836 --> 02:23:31.836
Enjoy your summer, guys.