



Champaign County Children's Advocacy Center Client Survey

1. How satisfied were you with the comfort and attractiveness of the Children's Advocacy Center?
 - a. Very satisfied
 - b. Mostly satisfied
 - c. A little dissatisfied
 - d. Very dissatisfied

2. How satisfied were you with the services and amount of help you received?
 - a. Very satisfied
 - b. Mostly satisfied
 - c. A little dissatisfied
 - d. Very dissatisfied

3. Did the staff at the Children's Advocacy Center make your child feel safe and comfortable in the Center?
 - a. Yes, they helped a great deal
 - b. Yes, they helped a little
 - c. No, they didn't really help
 - d. No, they didn't help at all

4. Were you treated with respect at our Center?
 - a. Yes, I was treated with respect
 - b. No, I was not treated with respect

5. Was the staff at the Children's Advocacy Center courteous and friendly?
 - a. Yes, very
 - b. Yes, somewhat
 - c. No, not really
 - d. No, not at all

6. Did the staff at the Children's Advocacy Center explain everything to you during your visit?
 - a. Yes, completely
 - b. Most of the time
 - c. A little
 - d. No



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7. Did you feel that the following personnel were helpful?

Police Officer

- a. Yes, all of the time
- b. Yes, most of the time
- c. A little
- d. No

Child Protection (DCFS) Worker

- a. Yes, all of the time
- b. Yes, most of the time
- c. A little
- d. No

CAC Case Manager

- a. Yes, all of the time
- b. Yes, most of the time
- c. A little
- d. No

8. Were the services you received culturally sensitive?

- a. Yes
- b. No

If no, please explain: _____

If you would like to share any opinions or concerns you have about the Children's Advocacy Center or the services you received, please feel free to use the space below. Also, please let us know if you had any trouble accessing any services to which you were referred. Thank you.

Name (Optional): _____

Please return this form to the Children's Advocacy Center in the self-addressed, stamped envelope provided. Thank you!