

CHAMPAIGN COUNTY RFP 2024-006

BIDDER QUESTIONS AND RESPONSES THROUGH 12.05.2024

Has the government conducted an independent cost estimate? **We have not conducted a cost estimate, but anticipate a lump sum for the install and data migration plus training, then a yearly fee for maintenance and upgrades.**

What is the government's available budget for this opportunity? **The budget is fairly open. We'll make a fiscally responsible choice.**

Where is the place of performance? **The place of performance is the courthouse in Urbana, IL (101 East Main Street, Urbana, IL 61801).**

Thank you for the response. Our team is geographically dispersed with our HQ located in Kissimmee FL. The majority of our installs are done via the cloud as we are a SaaS. Would the government reimburse via ODC for travel to deploy and migrate onsite? **No, any costs for travel should be included in your bid.**

Additionally, with respect to budget, I know you said that you are fairly open, but we also wanted to provide an accurate cost proposal. Would you be able to provide possibly a range, or a level of effort in terms of number of hours that the government is anticipating? This enables our technical team to properly allocate resources. **I cannot provide a range. All bids will be judged relative to the other bids. If you'd like to present multiple options that include both lump sum and/or ongoing payments, the bid should reflect accordingly.**

Could you provide some background as to why the Government is moving away from JANO? **It's a solution that has worked well for keeping track of cases, but the County has outgrown it. There are very limited reporting capabilities and the interface is very dated.**

Lastly, how many users will the system support? **At least 50 in the SAO and at least 25 in the PD Office.**



1. How many users total? **At least 75**
 - a. How many users are in the Prosecutor Division? **50**
 - b. How many users are in the Civil Division? **25**

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2. Regarding JANO - this is listed as both a conversion and integration. RFP states: "The CMS must integrate with software used by other county departments, including...JANO: The county's previous case management software, from which all data must be migrated to the new CMS." Can we presume this is solely a data conversion and not an integration? **No. There needs to be an integration piece as well, because the County Clerk will still be using JANO to enter some cases that the SAO and the PD will still need to review. The solution needs to include a way for JANO information to be transferred AFTER the initial migration as well.**
 - a. Does the Criminal and Civil sides both use JANO? **Yes**
 - b. Which departments data is stored in JANO? **All criminal and civil cases**
 - c. Can the data from JANO be provided to us in Microsoft SQL Server format? **Yes**
 3. Regarding Tyler Odyssey Navigator: Will both the Criminal and Civil sides need integration or just one? **Both**
 4. Regarding Tyler Odyssey Navigator: Is this software used for the court system as well, or is it just used for e-filing? **Only e-filing**
 5. What is the level of involvement of the Public Defender's office? What will the Public Defender need to use the system for? **High involvement – equal to that of the SAO. The SAO just happens to be running the RFP process.**
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